

Revision H:

• 10. TROUBLE SHOOTING has been modi-

OBH589 REVISED EDITION-G is void.

INDOOR UNIT SERVICE MANUAL

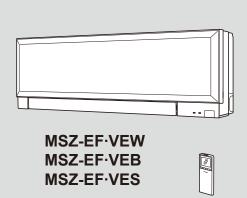
No. OBH589 **REVISED EDITION-H**

Models

MSZ-EF18VEW/B/S - ET	MSZ-EF22VEW/B/S - ET	MSZ-EF25VEW/B/S - E
MSZ-EF35VEW/B/S - E	MSZ-EF42VEW/B/S - ET	MSZ-EF50VEW/B/S - ET
MSZ-EF18VE2W/B/S - 🗉	MSZ-EF22VE2W/B/S - 🗉	MSZ-EF25VE2W/B/S - ET
MSZ-EF35VE2W/B/S - 🗉	MSZ-EF42VE2W/B/S - 🗉	MSZ-EF50VE2W/B/S - ET
MSZ-EF18VE2W/B/S - ERI	MSZ-EF22VE2W/B/S - ERI	MSZ-EF25VE2W/B/S - ERT
MSZ-EF35VE2W/B/S - ERI	MSZ-EF42VE2W/B/S - ERI	MSZ-EF50VE2W/B/S - ERT
MSZ-EF18VE3W/B/S - E1, E2	n MSZ-EF22VE3W/B/S - 🖭, 📼	MSZ-EF25VE3W/B/S - E1, E2
MSZ-EF35VE3W/B/S - E1, E2	n MSZ-EF42VE3W/B/S - 💷, 📼	MSZ-EF50VE3W/B/S - E1, E2
	MSZ-EF22VE3W/B/S - ER1, ER2	MSZ-EF25VE3W/B/S - ERI, ERZ
MSZ-EF35VE3W/B/S - ER1, ER2	MSZ-EF42VE3W/B/S - ERI, ERZ	MSZ-EF50VE3W/B/S - ER1, ER2

Outdoor unit service manual MUZ-EF-VE(H) Series (OBH590) MXZ-D-VA Series (OBH626) MXZ-C·VA Series (OB584)

MXZ-8B Series (OCH480)



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PARTS CATALOG (OBB589)

Use the specified refrigerant only

Never use any refrigerant other than that specified.

Doing so may cause a burst, an explosion, or fire when the unit is being used, serviced, or disposed of. Correct refrigerant is specified in the manuals and on the spec labels provided with our products. We will not be held responsible for mechanical failure, system malfunction, unit breakdown or accidents caused by failure to follow the instructions.

<Pre><Preparation before the repair service>

- Prepare the proper tools.
- Prepare the proper protectors.
- Provide adequate ventilation.
- After stopping the operation of the air conditioner, turn off the power-supply breaker and remove the power plug.
- Discharge the capacitor before the work involving the electric parts.

<Pre><Pre>cautions during the repair service>

- Do not perform the work involving the electric parts with wet hands.
- Do not pour water into the electric parts.
- Do not touch the refrigerant.
- Do not touch the hot or cold areas in the refrigeration cycle.
- When the repair or the inspection of the circuit needs to be done without turning off the power, exercise great caution not to touch the live parts.

Revision A:

- · Airflow in the Silent mode in the cooling operation has been changed.
- "TROUBLESHOOTING" has been corrected (10-2, 10-4).

Revision B:

• MSZ-EF18VEW - E1 , MSZ-EF18VEB - E1 and MSZ-EF18VES - E1 have been added.

Revision C:

• MSZ-EF18/22/25/35/42/50VE2W - E1, ER1, MSZ-EF18/22/25/35/42/50VE2B - E1, ER1 and MSZ-EF18/22/25/35/42/50VE2S - E1, ER1 have been added.

Revision D:

• The descriptions of the dimensions for MSZ-EF18/22/25/35/42/50VE2W - E1, ER1, MSZ-EF18/22/25/35/42/50VE2B - E1, ER1 and MSZ-EF18/22/25/35/42/50VE2S - E1, ER1 have been modified.

Revision E:

• MSZ-EF18/22/25/35/42/50VE3W - E1, MSZ-EF18/22/25/35/42/50VE3B - E1, MSZ-EF18/22/25/35/42/50VE3S - E1, MSZ-EF2/25/35/42/50VE3W - ER1, MSZ-EF2/25/35/42/50VE3B - ER1 and MSZ-EF22/25/35/42/50VE3S - ER1 have been added.

Revision F:

• MSZ-EF18/22/25/35/42/50VE3W - E2, MSZ-EF22/25/35/42/50VE3W - ER2, MSZ-EF18/22/25/35/42/50VE3B - E2, MSZ-EF22/25/35/42/50VE3B - ER2, MSZ-EF18/22/25/35/42/50VE3S - E2 and MSZ-EF22/25/35/42/50VE3S - ER2 have been added.

Revision G:

- 5. OUTLINES AND DIMENTIONS has been modified.
- · Some descriptions have been modified.

Revision H:

• 10. TROUBLE SHOOTING has been modified.

TECHNICAL CHANGES

The following models are compatible with the outdoor units with low standby power control.

Connecting the following models to the MUZ-EF·VE(H) series outdoor units enables the low standby power control.

The following models may be connected to the MUZ-EF·VE(H) series after once connected to the MXZ series and operated, for example because of relocation. In that case, the MUZ-EF·VE(H) series outdoor units will not operate without taking a step. Follow the procedure "Deleting the memorized abnormal condition" described in 10-2.1.

```
MSZ-EF18VEW - E1 MSZ-EF22VEW - E1
                                   MSZ-EF25VEW - E1
MSZ-EF35VEW - 🗈 MSZ-EF42VEW - 🗈
                                   MSZ-EF50VEW - E1
MSZ-EF18VEB - 🗉
                 MSZ-EF22VEB - 🗉
                                   MSZ-EF25VEB - 🗉
MSZ-EF35VEB - E1
                 MSZ-EF42VEB - E1
                                   MSZ-EF50VEB - E1
MSZ-EF18VES - E1
                 MSZ-EF22VES - E1
                                   MSZ-EF25VES - E1
MSZ-EF35VES - E1
                 MSZ-EF42VES - 🗉
                                   MSZ-EF50VES - 🗉
```

1. New model

1

```
MSZ-EF18VEW - EI → MSZ-EF18VE2W - EI
MSZ-EF22VEW -

→ MSZ-EF22VE2W -

□
MSZ-EF25VEW -

→ MSZ-EF25VE2W -

□
MSZ-EF35VEW -

→ MSZ-EF35VE2W -

□
MSZ-EF42VEW -EI → MSZ-EF42VE2W -EI
MSZ-EF50VEW -

→ MSZ-EF50VE2W -

□

MSZ-EF18VEB - ■ → MSZ-EF18VE2B - ■
MSZ-EF22VEB - ■ → MSZ-EF22VE2B - ■
MSZ-EF25VEB -

→ MSZ-EF25VE2B -

□
MSZ-EF35VEB - ■ → MSZ-EF35VE2B - ■
MSZ-EF42VEB - ■ → MSZ-EF42VE2B - ■
MSZ-EF50VEB -EI → MSZ-EF50VE2B -EI
MSZ-EF18VES -EI → MSZ-EF18VE2S -EI
MSZ-EF22VES -EI → MSZ-EF22VE2S -EI
MSZ-EF25VES -EI → MSZ-EF25VE2S -EI
MSZ-EF35VES -EI → MSZ-EF35VE2S -EI
MSZ-EF42VES -EI → MSZ-EF42VE2S -EI
MSZ-EF50VES -EI → MSZ-EF50VE2S -EI
```

- 1. Front panel has been changed.
- 2. Panel assembly has been changed.
- 3. Remote controller has been changed.

```
MSZ-EF18VE2W - ERI MSZ-EF22VE2W - ERI MSZ-EF25VE2W - ERI MSZ-EF35VE2W - ERI MSZ-EF42VE2W - ERI MSZ-EF50VE2W - ERI MSZ-EF18VE2B - ERI MSZ-EF22VE2B - ERI MSZ-EF50VE2B - ERI MSZ-EF18VE2S - ERI MSZ-EF22VE2S - ERI MSZ-EF50VE2B - ERI MSZ-EF35VE2S - ERI MSZ-EF50VE2S - ERI MSZ-EF50VE2S - ERI
```

1. New model

```
MSZ-EF18VE2W -E1
                  → MSZ-EF18VE3W - 🗉
MSZ-EF22VE2W -E1
                  → MSZ-EF22VE3W -E1
                  → MSZ-EF25VE3W -E1
MSZ-EF25VE2W - E1
MSZ-EF35VE2W - E1
                  → MSZ-EF35VE3W -E1
MSZ-EF42VE2W - E1
                  → MSZ-EF42VE3W -E1
MSZ-EF50VE2W - ET
                  → MSZ-EF50VE3W -E1
MSZ-EF18VE2B - E1
                  → MSZ-EF18VE3B - E1
MSZ-EF22VE2B - E1
                  → MSZ-EF22VE3B -E1
MSZ-EF25VE2B - E1
                  → MSZ-EF25VE3B -E1
                  → MSZ-EF35VE3B -E1
MSZ-EF35VE2B - E1
MSZ-EF42VE2B - E1
                  → MSZ-EF42VE3B -E1
MSZ-EF50VE2B - ET
                  → MSZ-EF50VE3B -E1
MSZ-EF18VE2S -E1
                  → MSZ-EF18VE3S -E1
MSZ-EF22VE2S -E1
                  → MSZ-EF22VE3S -E1
MSZ-EF25VE2S -E1
                  → MSZ-EF25VE3S -E1
MSZ-EF35VE2S -E1
                  → MSZ-EF35VE3S -E1
MSZ-EF42VE2S -E1
                  → MSZ-EF42VE3S -E1
MSZ-EF50VE2S -E1
                    MSZ-EF50VE3S -E1
```

- 1. Air filter has been changed.
- 2. Air cleaning filter has been changed.

```
MSZ-EF22VE2W - ER1 → MSZ-EF22VE3W - ER1
MSZ-EF25VE2W - ER1 → MSZ-EF25VE3W - ER1
MSZ-EF35VE2W - ER1 →
                     MSZ-EF35VE3W - ER1
MSZ-EF42VE2W - ER1 → MSZ-EF42VE3W - ER1
MSZ-EF50VE2W - ER1 →
                     MSZ-EF50VE3W - ER1
MSZ-EF18VE2B - ER1
                  → MSZ-EF18VE3B - ER1
MSZ-EF22VE2B - ERI → MSZ-EF22VE3B - ERI
MSZ-EF25VE2B - ERI → MSZ-EF25VE3B - ERI
MSZ-EF35VE2B - ER1
                  → MSZ-EF35VE3B - ER1
MSZ-EF42VE2B - ERI → MSZ-EF42VE3B - ERI
MSZ-EF50VE2B - ERI → MSZ-EF50VE3B - ERI
MSZ-EF18VE2S - ER1
                  → MSZ-EF18VE3S - ER1
MSZ-EF22VE2S - ER1 → MSZ-EF22VE3S - ER1
MSZ-EF25VE2S - ER1
                  → MSZ-EF25VE3S - ER1
MSZ-EF35VE2S - ER1
                  → MSZ-EF35VE3S - ER1
MSZ-EF42VE2S - ER1 → MSZ-EF42VE3S - ER1
MSZ-EF50VE2S - ERI → MSZ-EF50VE3S - ERI
```

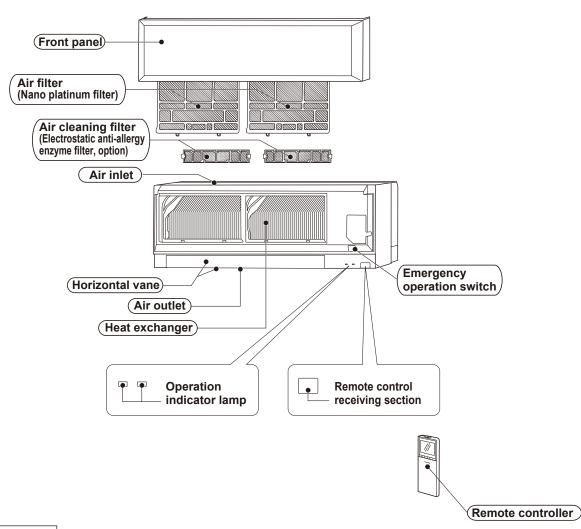
- 1. Air filter has been changed.
- 2. Air cleaning filter has been changed.

```
MSZ-EF18VE3W -E1
                  → MSZ-EF18VE3W -E2
MSZ-EF22VE3W -E1
                  → MSZ-EF22VE3W -E2
MSZ-EF25VE3W -E1
                  → MSZ-EF25VE3W -E2
MSZ-EF35VE3W -E1
                  → MSZ-EF35VE3W -E2
MSZ-EF42VE3W -E1
                  → MSZ-EF42VE3W -E2
MSZ-EF50VE3W -E1
                  → MSZ-EF50VE3W -E2
MSZ-EF18VE3B -E1
                  → MSZ-EF18VE3B -E2
                  → MSZ-EF22VE3B -E2
MSZ-EF22VE3B -E1
MSZ-EF25VE3B -E1
                  → MSZ-EF25VE3B -E2
MSZ-EF35VE3B -E1
                  → MSZ-EF35VE3B -E2
MSZ-EF42VE3B -E1
                  → MSZ-EF42VE3B -E2
MSZ-EF50VE3B -ET
                  → MSZ-EF50VE3B -E2
MSZ-EF18VE3S -E1
                  → MSZ-EF18VE3S -E2
MSZ-EF22VE3S -E1
                  → MSZ-EF22VE3S -E2
MSZ-EF25VE3S -E1
                  → MSZ-EF25VE3S -E2
MSZ-EF35VE3S -E1
                  → MSZ-EF35VE3S -E2
MSZ-EF42VE3S -E1
                  → MSZ-EF42VE3S -E2
MSZ-EF50VE3S -E1
                  → MSZ-EF50VE3S -E2
MSZ-EF22VE3W - ER1 → MSZ-EF22VE3W - ER2
MSZ-EF25VE3W - ER1 → MSZ-EF25VE3W - ER2
MSZ-EF35VE3W - ER1 → MSZ-EF35VE3W - ER2
MSZ-EF42VE3W - ER1 → MSZ-EF42VE3W - ER2
MSZ-EF50VE3W - ER1 → MSZ-EF50VE3W - ER2
MSZ-EF22VE3B - ER1 → MSZ-EF22VE3B - ER2
MSZ-EF25VE3B - ER1 → MSZ-EF25VE3B - ER2
MSZ-EF35VE3B - ER1 → MSZ-EF35VE3B - ER2
MSZ-EF42VE3B - ER1 → MSZ-EF42VE3B - ER2
MSZ-EF50VE3B - ER1 → MSZ-EF50VE3B - ER2
MSZ-EF22VE3S - ER1 → MSZ-EF22VE3S - ER2
MSZ-EF25VE3S - ER1 → MSZ-EF25VE3S - ER2
MSZ-EF35VE3S - ER1 → MSZ-EF35VE3S - ER2
MSZ-EF42VE3S - ER1 → MSZ-EF42VE3S - ER2
MSZ-EF50VE3S - ER1 → MSZ-EF50VE3S - ER2
```

^{1.} These models came to be connected to the multi outdoor units using refrigerant R32.

PART NAMES AND FUNCTIONS

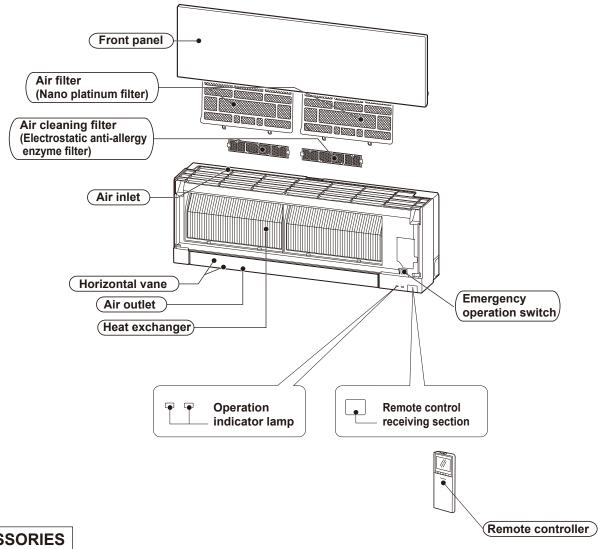
MSZ-EF18VEW MSZ-EF22VEW MSZ-EF25VEW MSZ-EF35VEW MSZ-EF42VEW MSZ-EF50VEW MSZ-EF18VEB MSZ-EF25VEB MSZ-EF35VEB MSZ-EF42VEB MSZ-EF50VEB MSZ-EF18VES MSZ-EF22VES MSZ-EF25VES MSZ-EF35VES MSZ-EF42VES MSZ-EF50VES



ACCESSORIES

	Model	MSZ-EF18VEW MSZ-EF18VEB MSZ-EF18VES MSZ-EF42VEW MSZ-EF42VEB MSZ-EF42VES	MSZ-EF22VEW MSZ-EF22VEB MSZ-EF22VES MSZ-EF50VEW MSZ-EF50VEB MSZ-EF50VES	MSZ-EF25VEW MSZ-EF25VEB MSZ-EF25VES	MSZ-EF35VEW MSZ-EF35VEB MSZ-EF35VES
1	Installation plate			1	
2	Installation plate fixing screw 4 × 25 mm			5	
3	Remote controller holder	1			
4	Fixing screw for ③ 3.5 × 16 mm (Black)			2	
(5)	Battery (AAA) for remote controller	1			
6	Wireless remote controller				
7	Felt tape (For left or left-rear piping)			1	
8	Soft dry cloth (VEB type only)			1	

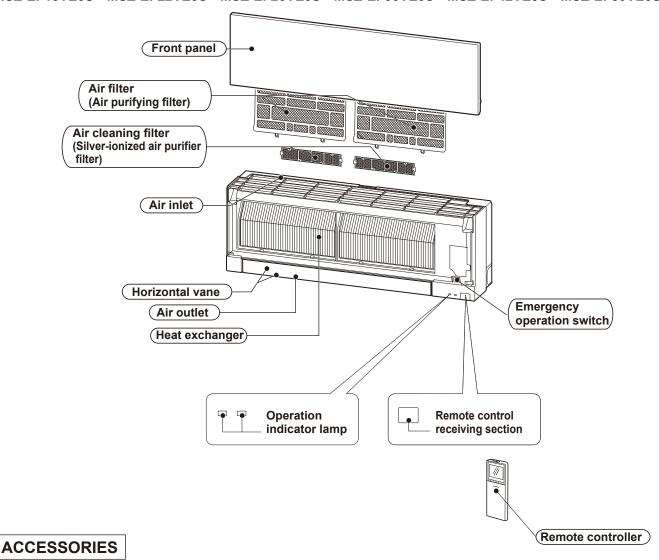
MSZ-EF18VE2W MSZ-EF22VE2W MSZ-EF25VE2W MSZ-EF35VE2W MSZ-EF42VE2W MSZ-EF50VE2W MSZ-EF18VE2B MSZ-EF22VE2B MSZ-EF25VE2B MSZ-EF35VE2B MSZ-EF42VE2B MSZ-EF50VE2B MSZ-EF18VE2S MSZ-EF22VE2S MSZ-EF25VE2S MSZ-EF35VE2S MSZ-EF42VE2S MSZ-EF50VE2S



ACCESSORIES

	Model	MSZ-EF18VE2W MSZ-EF22VE2W MSZ-EF25VE2W MSZ-EF35VE2W MSZ-EF18VE2B MSZ-EF22VE2B MSZ-EF35VE2B MSZ-EF18VE2S MSZ-EF25VE2S MSZ-EF25VE2S MSZ-EF35VE2S MSZ-EF42VE2W MSZ-EF50VE2W MSZ-EF42VE2B MSZ-EF50VE2B MSZ-EF42VE2S MSZ-EF50VE2S				
1	Installation plate	1				
2	Installation plate fixing screw 4 × 25 mm	5				
3	Remote controller holder	1				
4	Fixing screw for ③ 3.5 × 16 mm (Black)	2				
(5)	Battery (AAA) for remote controller	2				
6	Wireless remote controller	1				
7	Felt tape (For left or left-rear piping)	1				
8	Soft dry cloth (VEB type only)	1				
9	Air cleaning filter	2				

MSZ-EF18VE3W MSZ-EF22VE3W MSZ-EF25VE3W MSZ-EF35VE3W MSZ-EF42VE3W MSZ-EF50VE3W MSZ-EF18VE3B MSZ-EF22VE3B MSZ-EF25VE3B MSZ-EF35VE3B MSZ-EF42VE3B MSZ-EF50VE3B MSZ-EF18VE3S MSZ-EF22VE3S MSZ-EF25VE3S MSZ-EF35VE3S MSZ-EF42VE3S MSZ-EF50VE3S



	Model	MSZ-EF18VE3W MSZ-EF22VE3W MSZ-EF25VE3W MSZ-EF18VE3B MSZ-EF22VE3B MSZ-EF25VE3B MSZ-EF35VE3B MSZ-EF18VE3S MSZ-EF22VE3S MSZ-EF25VE3S MSZ-EF35VE3S MSZ-EF42VE3W MSZ-EF50VE3W MSZ-EF50VE3B MSZ-EF50VE3B MSZ-EF50VE3S
1	Installation plate	1
2	Installation plate fixing screw 4 × 25 mm	5
3	Remote controller holder	1
4	Fixing screw for ③ 3.5 × 16 mm (Black)	2
(5)	Battery (AAA) for remote controller	2
6	Wireless remote controller	1
7	Felt tape (For left or left-rear piping)	1
8	Soft dry cloth (VEB type only)	1
9	Air cleaning filter	2

SPECIFICATION

	Indoor model		MSZ-EF18VEW MSZ-EF18VEB MSZ-EF18VES MSZ-EF18VE2W MSZ-EF18VE2B MSZ-EF18VE2S MSZ-EF18VE3W MSZ-EF18VE3B MSZ-EF18VE3B	MSZ-EF22VEW MSZ-EF22VEB MSZ-EF22VES MSZ-EF22VE2W MSZ-EF22VE2B MSZ-EF22VE2S MSZ-EF22VE3W MSZ-EF22VE3W MSZ-EF22VE3B MSZ-EF22VE3S	MSZ-EF25VEW MSZ-EF25VEB MSZ-EF25VES MSZ-EF25VE2W MSZ-EF25VE2B MSZ-EF25VE2S MSZ-EF25VE3W MSZ-EF25VE3W MSZ-EF25VE3B	MSZ-EF35VEW MSZ-EF35VEB MSZ-EF35VES MSZ-EF35VE2W MSZ-EF35VE2B MSZ-EF35VE2S MSZ-EF35VE3W MSZ-EF35VE3W MSZ-EF35VE3B			
			ver supply			Single phase	230 V, 50 Hz		
_	Power	r input		w			4	T	
Electrical data	* 1		Heating			27		31	
lect	Runni currer	ng	Cooling	Α			14	0.00	
Шΰ	_		Heating			0.26	1140	0.30	
	Model		0 15			RCC			
Fan motor	Curre	nt * 1	Cooling	A		0.26	14	0.20	
		. \^/ ×	Heating	nana	90E × 200 × 100		00 × 105 (FE-VE3W/D/S	0.30	
Weic	ensions	5 VV ×	Η×υ	mm	895 × 299 × 198	5 (EF•VEW/B/S) / 885 × 2		, EF•VE3W/B/S)	
vveig		o oti o n		kg					
	Air direction								
		Cooling	Super High High	m³/h	630 498				
			Med.		378				
			Low		276				
	≥		Silent	1	240				
	Airflow	Heating	Super High		714 762				
	∢		High	m³/h	534				
			Med.		372				
			Low		276				
			Silent			24			
			Super High				2		
		б	High	1	36				
, n		Cooling	Med.	dB(A)	29				
ark:	<u></u>	Ö	Low	(')	23			24	
eu	<u>e</u>		Silent	1	21				
a	Sound level		Super High		45			46	
Special remarks	Sot	g	High	1	37			38	
<u>ឆ</u> ្		eating	Med.	dB(A)		29		30	
		He	Low	1 ' /	24				
			Silent	1		2	1		
			Super High			1,2	200		
		б	High	1 1		99	90		
		Cooling	Med.	rpm		80	00		
	þ	ပိ	Low]		63	30		
	Fan speed		Silent			57	70		
	⊒ S		Super High			1,330		1,400	
	L _R	ng	High] [1,0	050		
		Heating	Med.	rpm	790				
		Ĭ	Low			63	30		
			Silent		570				
L_	Fan s	peed r	egulator			Ę	5		
Rem	ote cor	ntrolle	r model		SG11D (EF	•VEW/B/S)/ SG14D (EF•	VE2W/B/S)/ SG15D (EF•	VE3W/B/S)	
			ditions are ha						

NOTE: Test conditions are based on ISO 5151.

Cooling: Indoor Dry-bulb temperature 27°C Wet-bulb temperature 19°C

Outdoor Dry-bulb temperature 35°C

Heating: Indoor Dry-bulb temperature 20°C

Outdoor Dry-bulb temperature 7°C Wet-bulb temperature 6°C

*****1 Measured under rated operating frequency.

	Indoor model				MSZ-EF42VEB MS	SZ-EF42VE3W SZ-EF42VE3B SZ-EF42VE3S	MSZ-EF50VEW MSZ-EF50VEB MSZ-EF50VES MSZ-EF50VE2W MSZ-EF50VE2B MSZ-EF50VE2S	MSZ-EF50VE3W MSZ-EF50VE3B MSZ-EF50VE3S
	1		ver supply	1		Single phase	230 V, 50 Hz	
_	Power	input	t Cooling W		14			18
Electrical data	* 1		Heating		31			34
ect	Runni	ng .	Cooling	Α	0.14			0.18
□ ÿ	_		Heating	, ,	0.30			0.32
_	Model		T	1		RC0	J40	
Fan	Curre	nt * 1	Cooling	Α	0.14			0.18
			Heating	, ,	0.30			0.32
	ensions	: W × I	H × D	mm	895 × 299 × 195 (EF		99 × 195 (EF•VE2W/B	/S, EF•VE3W/B/S)
Weig				kg		11.		
	Air dir	ection	T	1		5	<u> </u>	
			Super High	1	618			660
		Cooling	High		534			558
		00	Med.	m³/h	462			474
	>	O	Low		396			408
	flov	Airflow	Silent	Super High		34	8	
	ξ				762			792
		Heating	High		594			666
		eat	Med.	m³/h	468			540
		I	Low		378			438
			Silent		330			384
			Super High	-	42			43
		el Cooling	High	ID(A)	39			40
ş	_	8	Med. dB(A)	35			36	
ma	eve	O	Low	-	31			33
Special remarks	Sound level		Silent		28			30
Sci	onr	_	Super High	-	48			49
Spe	S	Heating	High	4D(A)	41			43
"		lea	Med.	dB(A)	35			37
		_	Low	-	30			33
			Silent		28			30 1,240
		б	Super High	-	1,180 1.050			1,240
		ili	High	rnm	,			•
	_	Coolin	Med.	rpm	930 830			950 850
	Fan speed	_	Low Silent	-	030	75	.0	000
	ds I		Super High		1,400	/3		1,440
	Fan	C	High	1	1,140			1,250
	_	Heating	Med.	rnm	940			1,060
		1ea	Low	rpm	800			890
		_	Silent	1	720			810
	Fan speed regulator		120			010		
Ram								
Remote controller model			11100001		SG11D (EF•VEW/B/S)/ SG14D (EF•VE2W/B/S)/ SG15D (EF•VE3W/B/S)			

NOTE: Test conditions are based on ISO 5151.

Cooling: Indoor Dry-bulb temperature 27°C Wet-bulb temperature 19°C

Outdoor Dry-bulb temperature 35°C

Heating: Indoor Dry-bulb temperature 20°C

Outdoor Dry-bulb temperature 7°C Wet-bulb temperature 6°C

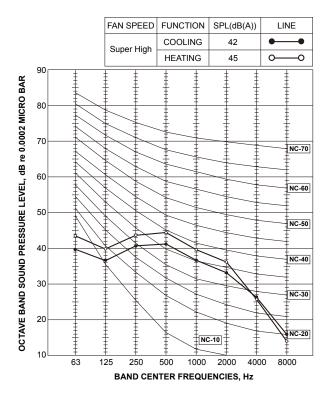
*1 Measured under rated operating frequency.

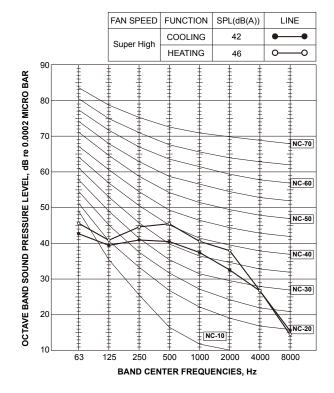
Specifications and rated conditions of main electric parts

Fuse	(F11)	T3.15AL250V
Horizontal vane motor	(MV)	12 V DC
Varistor	(NR11)	470 V
Terminal block	(TB)	3P

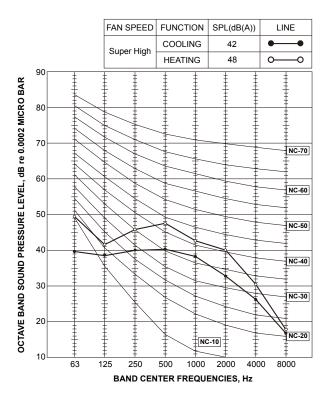
NOISE CRITERIA CURVES

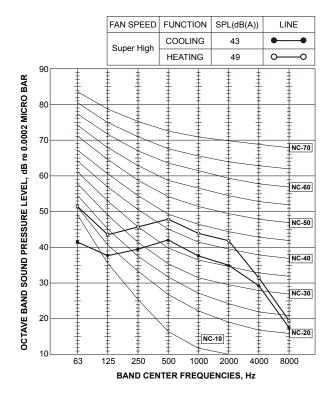
MSZ-EF18VEW MSZ-EF22VEW MSZ-EF25VEW MSZ-EF35VEW **MSZ-EF18VEB MSZ-EF22VEB MSZ-EF25VEB MSZ-EF35VEB MSZ-EF18VES MSZ-EF22VES MSZ-EF25VES MSZ-EF35VES** MSZ-EF18VE2W MSZ-EF22VE2W MSZ-EF25VE2W MSZ-EF35VE2W MSZ-EF18VE2B MSZ-EF22VE2B MSZ-EF25VE2B MSZ-EF35VE2B MSZ-EF18VE2S MSZ-EF22VE2S MSZ-EF25VE2S MSZ-EF35VE2S MSZ-EF18VE3W MSZ-EF22VE3W MSZ-EF25VE3W MSZ-EF35VE3W MSZ-EF18VE3B MSZ-EF22VE3B MSZ-EF25VE3B MSZ-EF35VE3B MSZ-EF18VE3S MSZ-EF22VE3S MSZ-EF25VE3S MSZ-EF35VE3S





MSZ-EF42VEW MSZ-EF42VEB MSZ-EF42VE2W MSZ-EF42VE2B MSZ-EF42VE2S MSZ-EF42VE3W MSZ-EF42VE3B MSZ-EF42VE3B MSZ-EF50VEW
MSZ-EF50VEB
MSZ-EF50VE2W
MSZ-EF50VE2B
MSZ-EF50VE2S
MSZ-EF50VE3W
MSZ-EF50VE3B
MSZ-EF50VE3B

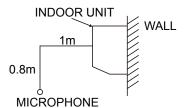




Test conditions

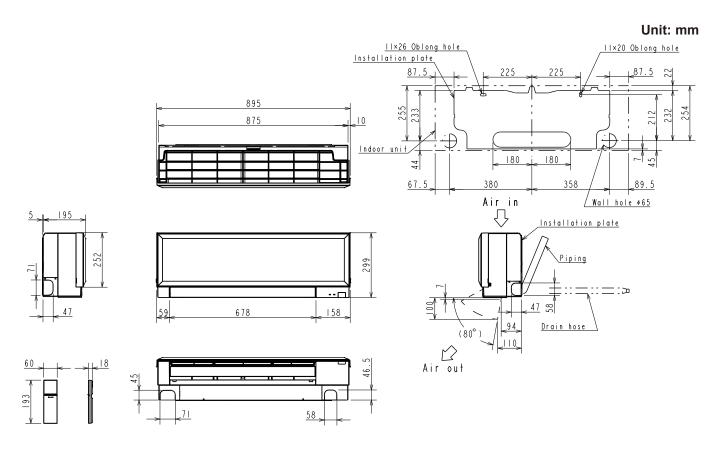
Cooling: Dry-bulb temperature 27 °C Wet-bulb temperature 19 °C

Heating: Dry-bulb temperature 20 °C



OUTLINES AND DIMENSIONS

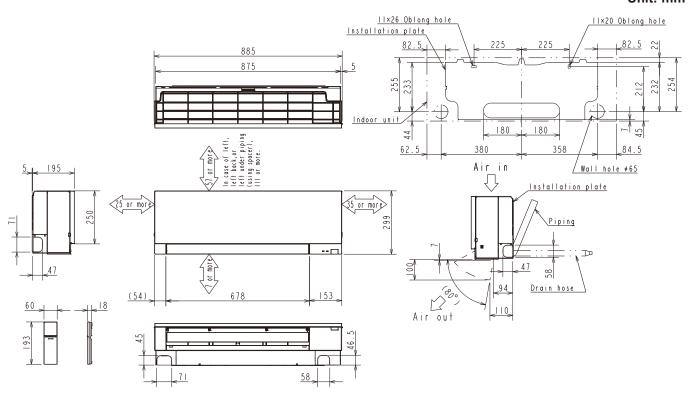
MSZ-EF18VEW MSZ-EF22VEW MSZ-EF25VEW MSZ-EF35VEW MSZ-EF42VEW MSZ-EF50VEW MSZ-EF18VEB MSZ-EF25VEB MSZ-EF35VEB MSZ-EF42VEB MSZ-EF50VEB MSZ-EF18VES MSZ-EF22VES MSZ-EF25VES MSZ-EF35VES MSZ-EF42VES MSZ-EF50VES



	Insulation	ø37 O.D
Piping	Liquid line	ø6.35 - 0.5 m (Flared connection ø6.35)
Ρį	Gas line	ø9.52 - 0.43 m (Flared connection: ø9.52 (18/22/25/35/42), ø12.7 (50))
Dra	ain hose	Insulation ø29 O.D Connected part ø16 O.D

MSZ-EF18VE2W MSZ-EF22VE2W MSZ-EF25VE2W MSZ-EF35VE2W MSZ-EF42VE2W MSZ-EF50VE2W MSZ-EF18VE2B MSZ-EF25VE2B MSZ-EF35VE2B MSZ-EF42VE2B MSZ-EF50VE2B MSZ-EF18VE2S MSZ-EF22VE2S MSZ-EF25VE2S MSZ-EF35VE2S MSZ-EF42VE2S MSZ-EF50VE2S

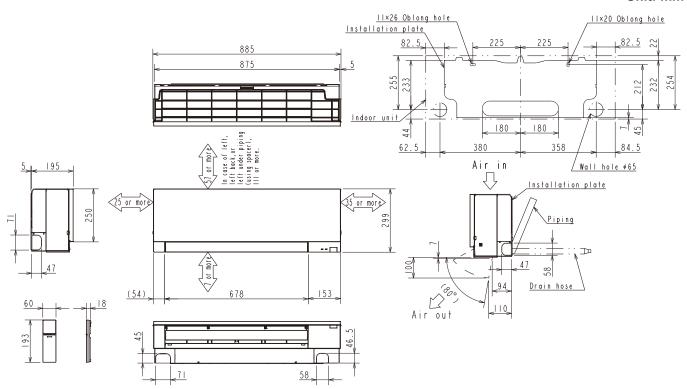
Unit: mm



	Insulation	ø37 O.D
ping	Liquid line	ø6.35 - 0.5 m (Flared connection ø6.35)
ij	Gas line	ø9.52 - 0.43 m (Flared connection: ø9.52 (18/22/25/35/42), ø12.7 (50))
Dra	ain hose	Insulation ø29 O.D Connected part ø16 O.D

MSZ-EF18VE3W MSZ-EF22VE3W MSZ-EF25VE3W MSZ-EF35VE3W MSZ-EF42VE3W MSZ-EF50VE3W MSZ-EF18VE3B MSZ-EF22VE3B MSZ-EF25VE3B MSZ-EF35VE3B MSZ-EF42VE3B MSZ-EF50VE3B MSZ-EF18VE3S MSZ-EF22VE3S MSZ-EF25VE3S MSZ-EF35VE3S MSZ-EF42VE3S MSZ-EF50VE3S

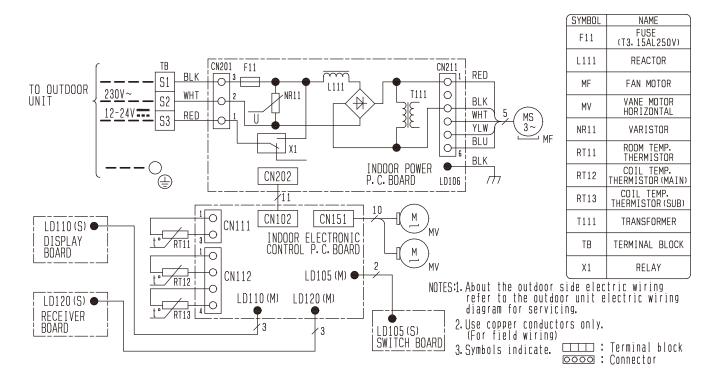
Unit: mm



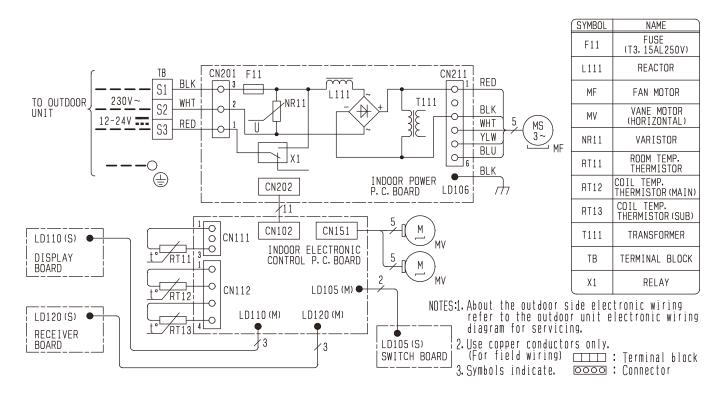
	Insulation	ø37 O.D
lig	Liquid line	ø6.35 - 0.5 m (Flared connection ø6.35)
Pipi	Gas line	ø9.52 - 0.43 m (Flared connection: ø9.52 (18/22/25/35/42), ø12.7 (50))
Dra	ain hose	Insulation ø29 O.D Connected part ø16 O.D

WIRING DIAGRAM

MSZ-EF18VEW MSZ-EF22VEW MSZ-EF25VEW MSZ-EF35VEW MSZ-EF42VEW MSZ-EF50VEW MSZ-EF18VEB MSZ-EF22VEB MSZ-EF25VEB MSZ-EF35VEB MSZ-EF42VEB MSZ-EF50VEB MSZ-EF18VES MSZ-EF22VES MSZ-EF25VES MSZ-EF35VES MSZ-EF42VES MSZ-EF50VES



MSZ-EF18VE2W MSZ-EF22VE2W MSZ-EF25VE2W MSZ-EF35VE2W MSZ-EF42VE2W MSZ-EF50VE2W MSZ-EF22VE2B MSZ-EF18VE2B MSZ-EF25VE2B MSZ-EF35VE2B MSZ-EF42VE2B MSZ-EF50VE2B MSZ-EF18VE2S MSZ-EF22VE2S MSZ-EF25VE2S MSZ-EF35VE2S MSZ-EF42VE2S MSZ-EF50VE2S



MSZ-EF18VE3W- E1 MSZ-EF18VE3B- E1

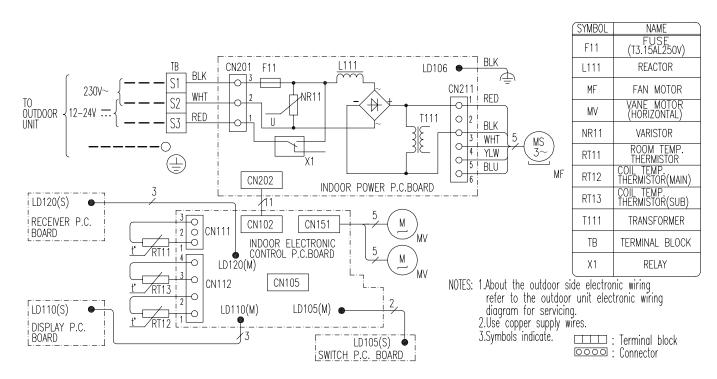
MSZ-EF18VE3S- F1

MSZ-EF22VE3W- [E1], [ER1] MSZ-EF25VE3W- [E1], [ER1] MSZ-EF35VE3W- [E1], [ER1] MSZ-EF42VE3W- [E1], [ER1] MSZ-EF50VE3W- [E1], [ER1] MSZ-EF22VE3B- E1, ER1 MSZ-EF25VE3B- E1, ER1 MSZ-EF35VE3B- E1, ER1 MSZ-EF30VE3B- E1, ER1 MSZ-EF30VE3B- E1, ER1 MSZ-EF22VE3S- [61, [671] MSZ-EF25VE3S- [61, [671] MSZ-EF35VE3S- [61, [671] MSZ-EF42VE3S- [61, [671] MSZ-EF50VE3S- [61] MSZ-EF50VE3S- [61, [671] MSZ-EF50VE3S- [61] MSZ-EF50VE3S- [61] MSZ-EF50VE3S- [61] MSZ-EF50VE3S- [61] MSZ-EF50VE3S- [61] MSZ-EF50VE3S- [61] MSZ-EF50VE3S-

NAME

SYMBOL FUSE F11 (T3, 15AL250V) <u>L1</u>11 CN201 F11 LD106 • REACTOR L111 BLK **S1** CN211 2300~ MF FAN MOTOR WHT **⊳**NR11 RED 01 VANE MOTOR (HORIZONTAL) М۷ OUTDOOR -12-247 --RED T111 0 2 UNIT RI K VARISTOR 0 NR11 3 WHT 0-ROOM TEMP. THERMISTOR 4 3~ YLW RT11 0-5 BLU 0 | 6 COIL TEMP. THERMISTOR (MAIN) MF RT12 CN202 INDOOR POWER P. C. BOARD 3 COIL TEMP.
THERMISTOR (SUB) **RT13** LD120(S) 30 М RECEIVER P. C. T111 TRANSFORMER CN102 CN151 BOARD 2 0 CN111 ΜV RTI1 INDOOR ELECTRONIC ΤB TERMINAL BLOCK 40 CONTROL P. C. BOARD LD120 (M) X1 RELAY M۷ 0 CN105 CN112 NOTES:1. About the outdoor side electronic wiring RT13 -0 refer to the outdoor unit electronic wiring 2 LD110 (M) LD110(S) LD105 (M) ■ diagram for servicing. -0 RT12 DISPLAY P.C. 2. Use copper conductors only. 13 (For field wiring) _____: Terminal block BOARD LD105(S) 3. Symbols indicate. oood: Connector SWITCH P.C. BOARD

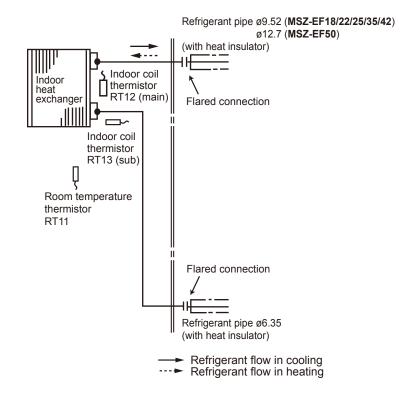
MSZ-EF18VE3W- E2 MSZ-EF22VE3W- E2, ER2 MSZ-EF25VE3W- E2, ER2 MSZ-EF35VE3W- E2, ER2 MSZ-EF42VE3W- E2, ER2 MSZ-EF30VE3W- E2, ER2 MSZ-EF18VE3B- [22] MSZ-EF22VE3B- [22] [ER2] MSZ-EF25VE3B- [22] [ER2] MSZ-EF35VE3B- [22] [ER2] MSZ-EF35VE3B- [23] [ER2] [ER2] MSZ-EF35VE3B- [23] [ER2] [ER2] MSZ-EF35VE3B- [23] [ER2] MSZ-EF18VE3S- E2 MSZ-EF22VE3S- E2, ER2 MSZ-EF25VE3S- E2, ER2 MSZ-EF35VE3S- E2, ER2 MSZ-EF42VE3S- E2, ER2 MSZ-E



REFRIGERANT SYSTEM DIAGRAM

```
MSZ-EF18VEW MSZ-EF22VEW MSZ-EF25VEW MSZ-EF35VEW MSZ-EF42VEW MSZ-EF50VEW
MSZ-EF18VEB MSZ-EF22VEB MSZ-EF25VEB
                                      MSZ-EF35VEB MSZ-EF42VEB MSZ-EF50VEB
MSZ-EF18VES MSZ-EF22VES
                         MSZ-EF25VES
                                       MSZ-EF35VES
                                                    MSZ-EF42VES
                                                                 MSZ-EF50VES
MSZ-EF18VE2W MSZ-EF22VE2W MSZ-EF25VE2W
                                       MSZ-EF35VE2W MSZ-EF42VE2W MSZ-EF50VE2W
MSZ-EF18VE2B MSZ-EF22VE2B
                         MSZ-EF25VE2B
                                       MSZ-EF35VE2B
                                                    MSZ-EF42VE2B
                                                                 MSZ-EF50VE2B
MSZ-EF18VE2S
            MSZ-EF22VE2S
                         MSZ-EF25VE2S
                                       MSZ-EF35VE2S
                                                    MSZ-EF42VE2S
                                                                 MSZ-EF50VE2S
MSZ-EF18VE3W MSZ-EF22VE3W MSZ-EF25VE3W MSZ-EF35VE3W MSZ-EF42VE3W MSZ-EF50VE3W
                                       MSZ-EF35VE3B
MSZ-EF18VE3B
             MSZ-EF22VE3B
                          MSZ-EF25VE3B
                                                    MSZ-EF42VE3B
                                                                 MSZ-EF50VE3B
MSZ-EF18VE3S
             MSZ-EF22VE3S
                          MSZ-EF25VE3S
                                       MSZ-EF35VE3S
                                                    MSZ-EF42VE3S
                                                                 MSZ-EF50VE3S
```

Unit: mm



SERVICE FUNCTIONS

MSZ-EF18VEW	MSZ-EF22VEW	MSZ-EF25VEW	MSZ-EF35VEW	MSZ-EF42VEW	MSZ-EF50VEW
MSZ-EF18VEB	MSZ-EF22VEB	MSZ-EF25VEB	MSZ-EF35VEB	MSZ-EF42VEB	MSZ-EF50VEB
MSZ-EF18VES	MSZ-EF22VES	MSZ-EF25VES	MSZ-EF35VES	MSZ-EF42VES	MSZ-EF50VES
MSZ-EF18VE2W	MSZ-EF22VE2W	MSZ-EF25VE2W	MSZ-EF35VE2W	MSZ-EF42VE2W	MSZ-EF50VE2W
MSZ-EF18VE2B	MSZ-EF22VE2B	MSZ-EF25VE2B	MSZ-EF35VE2B	MSZ-EF42VE2B	MSZ-EF50VE2B
MSZ-EF18VE2S	MSZ-EF22VE2S	MSZ-EF25VE2S	MSZ-EF35VE2S	MSZ-EF42VE2S	MSZ-EF50VE2S
MSZ-EF18VE3W	MSZ-EF22VE3W	MSZ-EF25VE3W	MSZ-EF35VE3W	MSZ-EF42VE3W	MSZ-EF50VE3W
MSZ-EF18VE3B	MSZ-EF22VE3B	MSZ-EF25VE3B	MSZ-EF35VE3B	MSZ-EF42VE3B	MSZ-EF50VE3B
MSZ-EF18VE3S	MSZ-EF22VE3S	MSZ-EF25VE3S	MSZ-EF35VE3S	MSZ-EF42VE3S	MSZ-EF50VE3S

8-1. TIMER SHORT MODE

For service, the following set time can be shortened by bridging JPG and JPS on the electronic control P.C. board. (Refer to 10-7.)

- The set time for the ON/OFF timer can be reduced to 1 second for each minute.
- After the breaker is turned on, the time for starting the compressor, which normally takes 3 minutes, can be reduced to 1 minute. Restarting the compressor, which takes 3 minutes, cannot be reduced.

8-2. P.C. BOARD MODIFICATION FOR INDIVIDUAL OPERATION (MSZ-EF•VEW/B/S)

A maximum of 4 indoor units with wireless remote controllers can be used in a room.

In this case, to operate each indoor unit individually by each remote controller, P.C. boards of remote controller must be modified according to the number of the indoor unit.

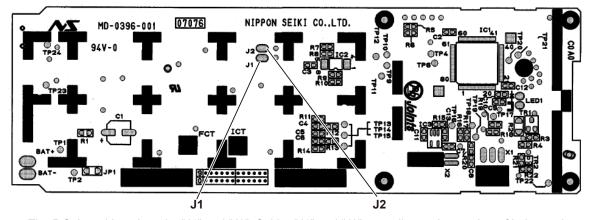
How to modify the remote controller P.C. board

Remove batteries before modification.

The board has a print as shown below:

NOTE: For modification, take out the batteries and press the OPERATE/STOP (ON/OFF) (**MSZ-EF·VE/VE2**)/ STOP/OPERATE (OFF/ON) (**MSZ-EF·VE3**) button 2 or 3 times at first.

After modification, put back the batteries then press the RESET button.



The P.C. board has the print "J1" and "J2". Solder "J1" and "J2" according to the number of indoor unit as shown in Table 1. After modification, press the RESET button.

Table 1

	1 unit operation	2 units operation	3 units operation	4 units operation
No. 1 unit	No modification	Same as at left	Same as at left	Same as at left
No. 2 unit	_	Solder J1	Same as at left	Same as at left
No. 3 unit	_	_	Solder J2	Same as at left
No. 4 unit	_	_	_	Solder both J1 and J2

How to set the remote controller exclusively for particular indoor unit

After you turn the breaker ON, the first remote controller that sends the signal to the indoor unit will be regarded as the remote controller for the indoor unit.

The indoor unit will only accept the signal from the remote controller that has been assigned to the indoor unit once they are set. The setting will be cancelled if the breaker is turned OFF, or the power supply is shut down.

Please conduct the above setting once again after the power has restored.

8-3. HOW TO SET REMOTE CONTROLLER EXCLUSIVELY FOR A PARTICULAR INDOOR UNIT (MSZ-EF•VE2W/B/S, MSZ-EF•VE3W/B/S)

A maximum of 4 indoor units with wireless remote controllers can be used in a room.

To operate the indoor units individually with each remote controller, assign a number to each remote controller according to the number of the indoor unit.

This setting can be set only when all the following conditions are met:

- The remote controller is powered OFF.
- Weekly timer is not set.
- · Weekly timer is not being edited.
- (1) Hold down 1~4 button on the remote controller for 2 seconds to enter the pairing mode.
- (2) Press $1\sim4$ button again and assign a number to each remote controller. Each press of $1\sim4$ button advances the number in the following order: $1\rightarrow2\rightarrow3\rightarrow4$.
- (3) Press SET button to complete the pairing setting.

After you turn the breaker ON, the remote controller that first sends a signal to an indoor unit will be regarded as the remote controller for the indoor unit.

Once they are set, the indoor unit will only receive the signal from the assigned remote controller afterwards.

8-4. AUTO RESTART FUNCTION

When the indoor unit is controlled with the remote controller, the operation mode, the set temperature, and the fan speed are memorized by the indoor electronic control P.C. board. "AUTO RESTART FUNCTION" automatically starts operation in the same mode just before the shutoff of the main power.

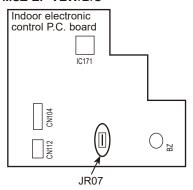
Operation

- ① If the main power has been cut, the operation settings remain.
- ② After the power is restored, the unit restarts automatically according to the memory. (However, it takes at least 3 minutes for the compressor to start running.)

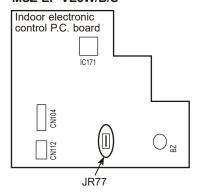
How to disable "AUTO RESTART FUNCTION"

- ① Turn off the main power for the unit.
- ② Solder the jumper wire to JR07 on the indoor electronic control P.C. board (MSZ-EF•VEW/B/S). Cut the jumper wire to JR77 on the indoor electronic control P.C. board (MSZ-EF•VE2W/B/S, MSZ-EF•VE3W/B/S). (Refer to 10-7.)

MSZ-EF•VEW/B/S



MSZ-EF•VE2W/B/S MSZ-EF•VE3W/B/S



NOTE:

- The operation settings are memorized when 10 seconds have passed after the indoor unit was operated with the remote controller.
- If main power is turned OFF or a power failure occurs while AUTO START/STOP timer is active, the timer setting is cancelled.
- If the unit has been off with the remote controller before power failure, the auto restart function does not work as the power button of the remote controller is OFF.
- To prevent breaker OFF due to the rush of starting current, systematize other home appliance not to turn ON at the same time.
- When some air conditioners are connected to the same supply system, if they are operated before power failure, the starting current of all the compressors may flow simultaneously at restart.

Therefore, the special counter-measures are required to prevent the main voltage-drop or the rush of the starting current by adding to the system that allows the units to start one by one.

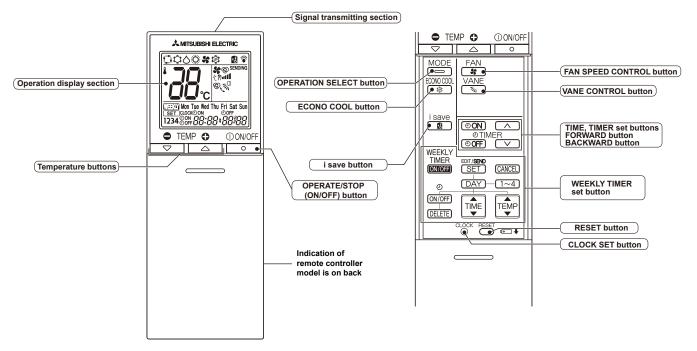
MICROPROCESSOR CONTROL

MSZ-EF18VEW MSZ-EF22VEW MSZ-EF25VEW MSZ-EF35VEW MSZ-EF42VEW MSZ-EF50VEW MSZ-EF22VEB MSZ-EF25VEB MSZ-EF35VEB MSZ-EF42VEB MSZ-EF50VEB MSZ-EF18VEB MSZ-EF18VES **MSZ-EF22VES** MSZ-EF25VES **MSZ-EF35VES** MSZ-EF42VES MSZ-EF50VES MSZ-EF18VE2W MSZ-EF22VE2W MSZ-EF25VE2W MSZ-EF35VE2W MSZ-EF42VE2W MSZ-EF50VE2W MSZ-EF18VE2B MSZ-EF22VE2B MSZ-EF25VE2B MSZ-EF35VE2B MSZ-EF42VE2B MSZ-EF50VE2B MSZ-EF18VE2S MSZ-EF22VE2S MSZ-EF25VE2S MSZ-EF35VE2S MSZ-EF42VE2S MSZ-EF50VE2S MSZ-EF18VE3W MSZ-EF22VE3W MSZ-EF25VE3W MSZ-EF35VE3W MSZ-EF42VE3W MSZ-EF50VE3W MSZ-EF18VE3B MSZ-EF22VE3B MSZ-EF25VE3B MSZ-EF35VE3B MSZ-EF42VE3B MSZ-EF50VE3B MSZ-EF18VE3S MSZ-EF22VE3S MSZ-EF25VE3S MSZ-EF35VE3S MSZ-EF42VE3S MSZ-EF50VE3S

WIRELESS REMOTE CONTROLLER

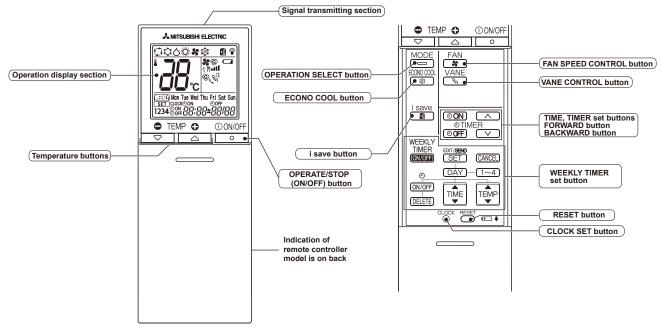
9

MSZ-EF18VEW MSZ-EF22VEW MSZ-EF35VEW MSZ-EF42VEW MSZ-EF50VEW MSZ-EF25VEW MSZ-EF18VEB MSZ-EF22VEB MSZ-EF25VEB MSZ-EF35VEB MSZ-EF42VEB **MSZ-EF50VEB MSZ-EF18VES MSZ-EF22VES MSZ-EF25VES MSZ-EF35VES MSZ-EF50VES MSZ-EF42VES**

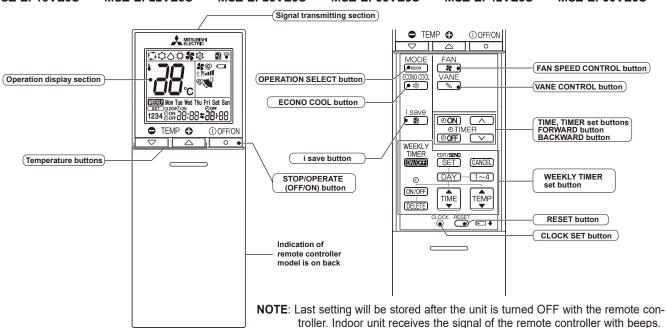


NOTE: Last setting will be stored after the unit is turned OFF with the remote controller. Indoor unit receives the signal of the remote controller with beeps.

MSZ-EF18VE2W MSZ-EF22VE2W MSZ-EF25VE2W MSZ-EF35VE2W MSZ-EF42VE2W MSZ-EF50VE2W MSZ-EF18VE2B MSZ-EF22VE2B MSZ-EF25VE2B MSZ-EF42VE2B MSZ-EF50VE2B MSZ-EF35VE2B MSZ-EF18VE2S MSZ-EF22VE2S MSZ-EF25VE2S MSZ-EF35VE2S MSZ-EF42VE2S MSZ-EF50VE2S



MSZ-EF18VE3W MSZ-EF18VE3B MSZ-EF18VE3S MSZ-EF22VE3W MSZ-EF22VE3B MSZ-EF22VE3S MSZ-EF25VE3W MSZ-EF25VE3B MSZ-EF25VE3S MSZ-EF35VE3W MSZ-EF35VE3B MSZ-EF35VE3S MSZ-EF42VE3W MSZ-EF42VE3B MSZ-EF42VE3S MSZ-EF50VE3W MSZ-EF50VE3B MSZ-EF50VE3S



INDOOR UNIT DISPLAY SECTION

Operation Indicator lamp

The operation indicator at the right side of the indoor unit indicates the operation state.

•The following indication applies regardless of shape of the indication.

Indication	Operation state	Room temperature
* *	The unit is operating to reach the set temperature	About 2°C or more away from set temperature
₩ - ○	The room temperature is approaching the set temperature	About 1 to 2°C from set temperature
- 	Standby mode (Only during multi system operation)	_

Lighted

- Blinking

Not lighted

9-1. COOL (🗘) OPERATION

- (1) Press OPERATE/STOP (ON/OFF) (MSZ-EF·VE/VE2)/ STOP/OPERATE (OFF/ON) (MSZ-EF·VE3) button. OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
- (2) Select COOL mode with OPERATION SELECT button.
- (3) Press TEMPERATURE buttons TEMP ⊕ or ⊕ button to select the desired temperature. The setting range is 16 31°C.

1. Coil frost prevention

The compressor operational frequency is controlled by the temperature of the indoor heat exchanger to prevent the coil from frosting.

When the temperature of indoor heat exchanger becomes too low, the coil frost prevention mode works.

The indoor fan operates at the set speed and the compressor stops. This mode continues until the temperature of indoor heat exchanger rises.

2. Low outside temperature operation

When the outside temperature is lower, low outside temperature operation starts, and the outdoor fan slows or stops.

3. Indoor fan speed control

When the thermostat turns OFF, the indoor fan operates very Low to reduce power consumption.

When the room temperature rises and the thermostat is ON, the indoor fan operates according to the settings on the remote controller.

9-2. DRY (A) OPERATION

 $(1) \ \mathsf{Press} \ \mathsf{OPERATE}/\mathsf{STOP} \ (\mathsf{ON}/\mathsf{OFF}) \ (\textbf{MSZ-EF-VE/VE2}) / \ \mathsf{STOP}/\mathsf{OPERATE} \ (\mathsf{OFF}/\mathsf{ON}) \ (\textbf{MSZ-EF-VE3}) \ \mathsf{button}.$

OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.

- (2) Select DRY mode with OPERATION SELECT button.
- (3) The set temperature is determined from the initial room temperature.

1. Coil frost prevention

Coil frost prevention works the same way as that in COOL mode. (9-1.1.)

2. Low outside temperature operation

Low outside temperature operation works the same way as that in COOL mode. (9-1.2.)

3. Indoor fan speed control

Indoor fan speed control works the same way as that in COOL mode. (9-1.3.)

9-3. FAN (%) OPERATION

- (1) OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
- (2) Select FAN mode with OPERATION SELECT button.
- (3) Select the desired fan speed. When AUTO, it becomes Low.

Only indoor fan operates.

Outdoor unit does not operate.

9-4. HEAT (a) OPERATION

 $(1) \ \mathsf{Press} \ \mathsf{OPERATE}/\mathsf{STOP} \ (\mathsf{ON}/\mathsf{OFF}) \ (\textbf{MSZ-EF} \cdot \textbf{VE}/\mathsf{VE2}) / \ \mathsf{STOP}/\mathsf{OPERATE} \ (\mathsf{OFF}/\mathsf{ON}) \ (\textbf{MSZ-EF} \cdot \textbf{VE3}) \ \mathsf{button}.$

OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.

- (2) Select HEAT mode with OPERATION SELECT button.
- (3) Press TEMPERATURE buttons TEMP \bigcirc or \bigcirc button to select the desired temperature. The setting range is 16 31°C.

1. Cold air prevention control

When the compressor is not operating or is starting, and the temperature of indoor heat exchanger and/or the room temperature is low or when defrosting is being done, the indoor fan will stop or rotate in Very Low speed.

2. High pressure protection

The compressor operational frequency is controlled by the temperature of the indoor heat exchanger to prevent the condensing pressure from increasing excessively.

When the temperature of indoor heat exchanger becomes too high, the high pressure protection works.

The indoor fan operates following the cold air prevention control. This mode continues until the temperature of indoor heat exchanger falls.

3. Defrosting

Defrosting starts when the temperature of outdoor heat exchanger becomes too low.

The compressor stops once, the indoor/outdoor fans stop, the 4-way valve reverses, and the compressor re-starts.

This mode continues until the temperature of outdoor heat exchanger rises or the fixed time passes.

9-5. AUTO CHANGE OVER ··· AUTO MODE OPERATION

Once desired temperature is set, unit operation is switched automatically between COOL and HEAT operation.

Mode selection

(1) Initial mode

When unit starts the operation with AUTO operation from OFF:

- If the room temperature is higher than the set temperature, operation starts in COOL mode.
- If the room temperature is equal to or lower than the set temperature, operation starts in HEAT mode.

(2) Mode change

COOL mode changes to HEAT mode when about 15 minutes have passed with the room temperature 1°C below the set temperature.

HEAT mode changes to COOL mode when about 15 minutes have passed with the room temperature 1°C above the set temperature.

NOTE 1

If 2 or more indoor units are operating in multi system, there might be a case that the indoor unit, which is operating in \Box (AUTO), cannot change over to the other operating mode (COOL \leftrightarrow HEAT) and becomes a state of standby.

Refer to NOTE 2 "FOR MULTI SYSTEM AIR CONDITIONER".

NOTE 2

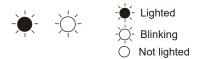
FOR MULTI SYSTEM AIR CONDITIONER

OUTDOOR UNIT: MXZ series

Multi system air conditioner can connect 2 or more indoor units with one outdoor unit.

• When you try to operate 2 or more indoor units with one outdoor unit simultaneously, one for the cooling and the others for heating, the operation mode of the indoor unit that operates first is selected. Other indoor units cannot operate, and operation indicator lamp blinks as shown in the figure below. In this case, please set all the indoor units to the same operation mode.

OPERATION INDICATOR



- When indoor unit starts the operation while the defrosting of outdoor unit is being done, it takes a few minutes (max. 10 minutes) to blow out the warm air.
- In the heating operation, though indoor unit that does not operate may get warm or the sound of refrigerant flowing may be heard, they are not malfunction. The reason is that the refrigerant continuously flows into it.

9-6. AUTO VANE OPERATION

1. Horizontal vane

(1) Vane motor drive

These models are equipped with a stepping motor for the horizontal vane. The rotating direction, speed, and angle of the motor are controlled by pulse signals (approximately 12 V) transmitted from indoor microprocessor.

(2) The horizontal vane angle and mode change as follows by pressing VANE CONTROL button.

$$\longrightarrow \mathsf{AUTO} @ \to 1 ~ \checkmark @ \to 2 ~ \checkmark @ \to 3 ~ \checkmark @ \to 4 ~ \checkmark @ \to 5 ~ \checkmark \to \mathsf{SWING} ~ \checkmark @ \to \mathsf{SWING} ~ \to \mathsf{SWING} ~ \longleftrightarrow @ \to \mathsf{SWING} ~ \to \mathsf{SWING} ~$$

(3) Positioning

To confirm the standard position, the vane moves until it touches the vane stopper. Then the vane is set to the selected angle.

Confirming of standard position is performed in the following cases:

- (a) When the operation starts or finishes (including timer operation).
- (b) When the test run starts.
- (c) When standby mode (only during multi system operation) starts or finishes.
- (4) VANE AUTO (@) mode

In VANE AUTO mode, the microprocessor automatically determines the vane angle to make the optimum room temperature distribution.

In COOL and DRY operation

Vane angle is fixed to Horizontal position.



In HEAT operation

Vane angle is fixed to Angle 4.



(5) STOP (operation OFF) and ON TIMER standby

In the following cases, the horizontal vane returns to the closed position.

- (a) When OPERATE/STOP (ON/OFF) (MSZ-EF·VE/VE2)/ STOP/OPERATE (OFF/ON) (MSZ-EF·VE3) button is pressed (POWER OFF).
- (b) When the operation is stopped by the emergency operation.
- (c) When ON TIMER is ON standby.
- (6) Dew prevention

During COOL or DRY operation with the vane angle at Angle 4 or 5 when the compressor cumulative operation time exceeds 1 hour, the vane angle automatically changes to Angle 1 for dew prevention.

(7) SWING (mode

By selecting SWING mode with VANE CONTROL button, the horizontal vanes swing vertically.

When COOL, DRY or FAN mode is selected, only the upper vane swings.

(8) Cold air prevention in HEAT operation

The horizontal vane position is set to Upward.

NOTE: When 2 or more indoor units are operated with multi outdoor unit, even if any indoor unit turns thermostat off, this control does not work in the indoor unit.

(9) ECONO COOL (意) operation (ECONOmical operation)

When ECONO COOL button is pressed in COOL mode, set temperature is automatically set 2°C higher by micro-processor. However, the temperature on the LCD screen on the remote controller is not changed.

Also the horizontal vane swings in various cycle.

SWING operation makes you feel cooler than set temperature. So, even though the set temperature is higher, the air conditioner can keep comfort. As a result, energy can be saved.

To cancel this operation, select a different mode or press one of the following buttons in ECONO COOL operation: ECONO COOL, or VANE CONTROL button.

9-7. TIMER OPERATION

1. How to set the time

(1) Check that the current time is set correctly.

NOTE: Timer operation will not work without setting the current time. Initially "0:00" blinks at the current time display of TIME MONITOR, so set the current time correctly with CLOCK SET button.

How to set the current time

- (a) Press the CLOCK set button.
- (b) Press the TIME SET buttons (and) to set the current time.
 - Each time FORWARD button () is pressed, the set time increases by 1 minute, and each time BACKWARD button () is pressed, the set time decreases by 1 minute.
 - Pressing those buttons longer, the set time increases/decreases by 10 minutes.
- (c) Press the CLOCK set button.
- (2) Press OPERATE/STOP (ON/OFF) (MSZ-EF·VE/VE2)/ STOP/OPERATE (OFF/ON) (MSZ-EF·VE3) button to start the air conditioner.
- (3) Set the time of timer.

ON timer setting

- (a) Press ON TIMER button(OON) during operation.
- (b) Set the time of the timer using TIME SET buttons (and).*

OFF timer setting

- (a) Press OFF TIMER button (@OFF) during operation.
- (b) Set the time of the timer using TIME SET buttons (\frown and $\overline{\smile}$). **
- * Each time FORWARD button () is pressed, the set time increases by 10 minutes: each time BACKWARD button () is pressed, the set time decreases by 10 minutes.

2. To release the timer

To release ON timer, press ON TIMER button (OON).

To release OFF timer, press OFF TIMER button(OOFF).

TIMER is cancelled and the display of set time disappears.

PROGRAM TIMER

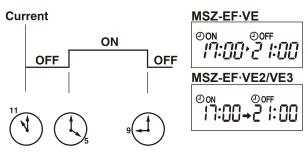
- OFF timer and ON timer can be used in combination. The set time that is reached first will operate first.
- " ∢ / ← " and " ▶ / → " display shows the order of OFF timer and ON timer operation.

(Example 1) The current time is 8:00 PM.

The unit turns off at 11:00 PM, and on at 6:00 AM.

(Example 2) The current time is 11:00 AM.

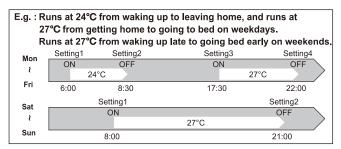
The unit turns on at 5:00 PM, and off at 9:00 PM.



NOTE: If the main power is turned OFF or a power failure occurs while ON/OFF timer is active, the timer setting is cancelled. As these models are equipped with an auto restart function, the air conditioner starts operating with timer cancelled when power is restored.

9-8. WEEKLY TIMER OPERATION

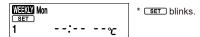
- A maximum of 4 ON or OFF timers can be set for individual days of the week.
- · A maximum of 28 ON or OFF timers can be set for a week.



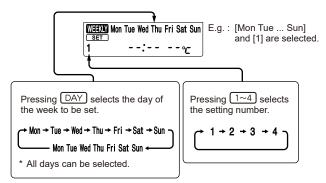
NOTE:

- The simple ON/OFF timer setting is available while the weekly timer is on. In this case, the ON/OFF timer has priority over the weekly timer; the weekly timer operation will start again after the simple ON/OFF timer is complete.
- When the weekly timer is set, temperature cannot be set to 10°C.
- The weekly timer operation and i-save operation cannot be used together.

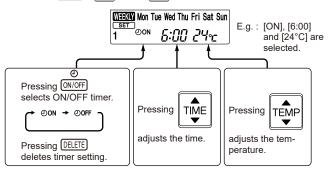
- 1. How to set the weekly timer
 * Make sure that the current time and day are set correctly.
- (1) Press SET button to enter the weekly timer setting mode.



(2) Press DAY and 1~4 buttons to select setting day and number.



(3) Press ON/OFF , and buttons to set ON/OFF, time, and temperature. Ti∰E



* Hold down the button to change the time quickly.

Press DAY and 1~4 buttons to continue setting the timer for other days and/or numbers.

(4) Press SET button to complete and transmit the weekly timer setting.

* SET which was blinking goes out, and the current time will be displayed.

NOTE:

- Press SET button to transmit the setting information of weekly timer to the indoor unit. Point the remote controller toward the indoor unit for 3 seconds.
- When setting the timer for more than one day of the week or one number, setting. Press setting. Press SET button once after all the settings are complete. All the weekly timer settings will be saved.
- Press SET button to enter the weekly timer setting mode, and press and hold DELETE button for 5 seconds to erase all weekly timer settings. Point the remote controller toward the indoor unit.
- (5) Press TIMER button to turn the weekly timer ON. (THE IN lights.)
 - •When the weekly timer is ON, the day of the week whose timer setting is complete, will light.

Press TIMER button again to turn the weekly timer OFF. (THEN goes out.)

NOTE:

The saved settings will not be cleared when the weekly timer is turned OFF.

2. Checking weekly timer setting

(1) Press SET button to enter the weekly timer setting mode.

* SET blinks.

- (2) Press DAY or 1~4 buttons to view the setting of the particular day or number.
- (3) Press CANCEL button to exit the weekly timer setting.

NOTE:

When all days of the week are selected to view the settings and a different setting is included among them, --:-- τ will be displayed.

9-9. i-save (2) OPERATION

- 1. How to set i-save operation
 - (1) Press OPERATE/STOP (ON/OFF) (MSZ-EF·VE/VE2)/ STOP/OPERATE (OFF/ON) (MSZ-EF·VE3) button.
 - (2) Select COOL, HEAT or ECONO COOL mode.
 - (3) Press i-save button.
 - (4) Set the temperature, fan speed, and airflow direction for i-save operation.

NOTE:

- i-save operation cannot be selected during DRY or AUTO mode operation.
- The setting range of HEAT mode i-save operation is 10°C and 16 31°C.
- 2 groups of setting can be saved. (One for COOL/ECONO COOL, one for HEAT)
- i-save operation and the weekly timer operation cannot be used together.

2. How to cancel operation

- Press i-save button again.
- i-save operation can also be cancelled by pressing OPERATION SELECT button to change the operation mode. The preferred setting can be saved for the next time with a single press of i-save button.

9-10. EMERGENCY/TEST OPERATION

In the case of test run operation or emergency operation, use the emergency operation switch on the right side of the indoor unit. Emergency operation is available when the remote controller is missing or has failed, or the batteries in the remote controller are running down. The unit will start and OPERATION INDICATOR lamp will light up. The first 30 minutes of operation is the test run operation. This operation is for servicing. The indoor fan runs at High speed and the temperature control does not work.

After 30 minutes of test run operation, the system shifts to EMERGENCY COOL/HEAT MODE with a set temperature of 24°C. The fan speed shifts to Med.

The coil frost prevention works even in the test run or the emergency operation.

In the test run or emergency operation, the horizontal vane operates in VANE AUTO (②) mode.

Emergency operation continues until the emergency operation switch is pressed once or twice or the unit receives any signal from the remote controller. In the latter case normal operation will start.

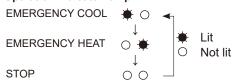
NOTE: Do not press the emergency operation switch during normal operation.

		Emergeno operation (E.O. SW)	switch
• •			

Operation mode	COOL/HEAT	
Set temperature	24°C	
Fan speed	Med.	
Horizontal vane	Auto	

The operation mode is indicated by the Operation Indicator lamp as following

Operation Indicator lamp



9-11. 3-MINUTE TIME DELAY OPERATION

When the system turns OFF, compressor will not restart for 3 minutes as 3-minute time delay function operates to protect compressor from overload.

TROUBLESHOOTING

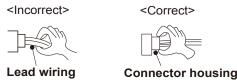
MSZ-EF18VEW	MSZ-EF22VEW	MSZ-EF25VEW	MSZ-EF35VEW	MSZ-EF42VEW	MSZ-EF50VEW
MSZ-EF18VEB	MSZ-EF22VEB	MSZ-EF25VEB	MSZ-EF35VEB	MSZ-EF42VEB	MSZ-EF50VEB
MSZ-EF18VES	MSZ-EF22VES	MSZ-EF25VES	MSZ-EF35VES	MSZ-EF42VES	MSZ-EF50VES
MSZ-EF18VE2W	MSZ-EF22VE2W	MSZ-EF25VE2W	MSZ-EF35VE2W	MSZ-EF42VE2W	MSZ-EF50VE2W
MSZ-EF18VE2B	MSZ-EF22VE2B	MSZ-EF25VE2B	MSZ-EF35VE2B	MSZ-EF42VE2B	MSZ-EF50VE2B
MSZ-EF18VE2S	MSZ-EF22VE2S	MSZ-EF25VE2S	MSZ-EF35VE2S	MSZ-EF42VE2S	MSZ-EF50VE2S
MSZ-EF18VE3W	MSZ-EF22VE3W	MSZ-EF25VE3W	MSZ-EF35VE3W	MSZ-EF42VE3W	MSZ-EF50VE3W
MSZ-EF18VE3B	MSZ-EF22VE3B	MSZ-EF25VE3B	MSZ-EF35VE3B	MSZ-EF42VE3B	MSZ-EF50VE3B
MSZ-EF18VE3S	MSZ-EF22VE3S	MSZ-EF25VE3S	MSZ-EF35VE3S	MSZ-EF42VE3S	MSZ-EF50VE3S

10-1. CAUTIONS ON TROUBLESHOOTING

- 1. Before troubleshooting, check the following
 - 1) Check the power supply voltage.
 - 2) Check the indoor/outdoor connecting wire for miswiring.

2. Take care of the following during servicing

- 1) Before servicing the air conditioner, be sure to turn OFF the main unit first with the remote controller, and then after confirming the horizontal vane is closed, turn OFF the breaker and/or disconnect the power plug.
- 2) Be sure to turn OFF the power supply before removing the front panel, the cabinet, the top panel, and the P.C. board.
- 3) When removing the P.C. board, hold the edge of the board with care NOT to apply stress on the components.
- 4) When connecting or disconnecting the connectors, hold the connector housing. DO NOT pull the lead wires.



3. Troubleshooting procedure

- Check if the OPERATION INDICATOR lamp on the indoor unit is blinking ON and OFF to indicate an abnormality.
 To make sure, check how many times the OPERATION INDICATOR lamp is blinking ON and OFF before starting service work.
- 2) Before servicing, verify that all connectors and terminals are connected properly.
- 3) When the electronic control P.C. board seems to be defective, check for disconnection of the copper foil pattern and burnt or discolored components.
- 4) When troubleshooting, Refer to 10-2, 10-3 and 10-4.

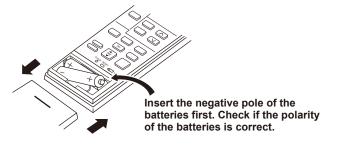
4. How to replace batteries

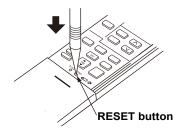
Weak batteries may cause the remote controller malfunction.

In this case, replace the batteries to operate the remote controller normally.

Remove the front lid and insert batteries.
 Then reattach the front lid.

② Press RESET button with a thin instrument, and then use the remote controller.





- **NOTE:** 1. If RESET button is not pressed, the remote controller may not operate correctly.
 - This remote controller has a circuit to automatically reset the microprocessor when batteries are replaced.This function is equipped to prevent the microprocessor from malfunctioning due to the voltage drop caused by the battery replacement.
 - 3. Do not use the leaking batteries.

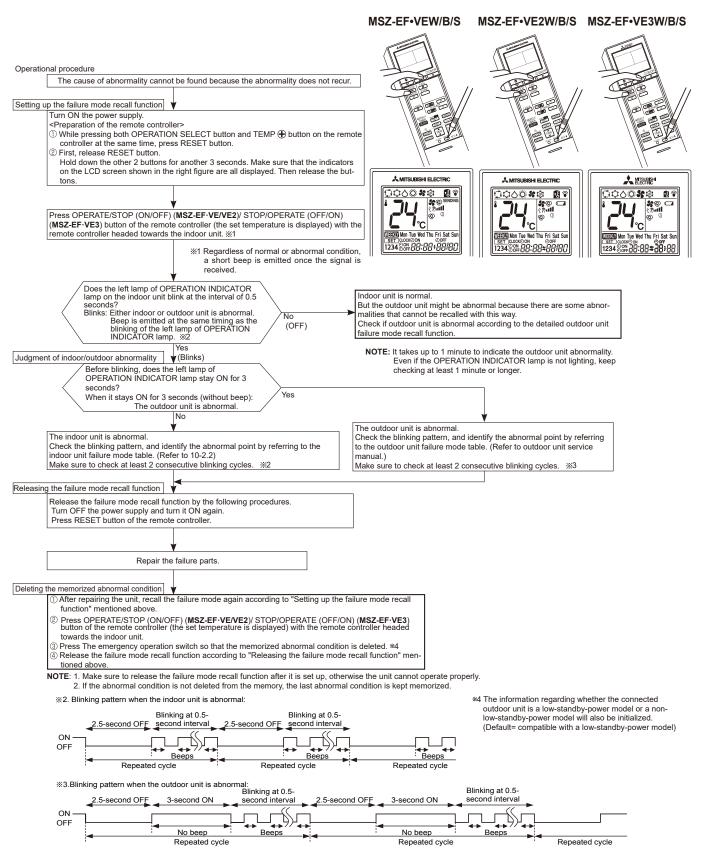
10-2. FAILURE MODE RECALL FUNCTION

Outline of the function

This air conditioner can memorize the abnormal condition which has occurred once.

Even though LED indication listed on the troubleshooting check table (10-4.) disappears, the memorized failure details can be recalled.

1. Flow chart of failure mode recall function for the indoor/outdoor unit



2. Indoor unit failure mode table

The left lamp of OPERATION INDI-CATOR lamp	Abnormal point (Failure mode)	Condition	Remedy
Not lit	Normal	_	_
1-time blink every 0.5-second	Room temperature thermistor	The room temperature thermistor short or open circuit is detected every 8 seconds during operation.	Refer to the characteristics of the room temperature thermistor (10-7.).
2-time blink 2.5-second OFF	Indoor coil thermistor	The indoor coil thermistor short or open circuit is detected every 8 seconds during operation.	Refer to the characteristics of the main indoor coil thermistor, the sub indoor coil thermistor (10-7.).
3-time blink 2.5-second OFF	Serial signal	The serial signal from outdoor unit is not received for a maximum of 6 minutes.	Refer to 10-6. [©] "How to check miswiring and serial signal error".
11-time blink 2.5-second OFF	Indoor fan motor	The rotational frequency feedback signal is not emitted for the 12 seconds after the indoor fan motor is operated.	
12-time blink 2.5-second OFF	Indoor control system	It cannot properly read data in the nonvolatile memory of the indoor electronic control P.C. board.	Replace the indoor electronic control P.C. board.

NOTE: Blinking patterns of this mode differ from the ones of TROUBLESHOOTING CHECK TABLE (10-4.).

10-3. INSTRUCTION OF TROUBLESHOOTING

*2 There is possibility that diesel explosion may occur due to the air mixied in the refrigerant circuit. First, ensure that there are no leakage points on the valves, flare connections, etc. that allow the air to flow into the refrigerant circuit, or no blockage points (e.g. clogged or closed valves) in the refrigerant circuit that cause an increase in pressure. If there is no abnormal point like above and the system operates cooling and heating modes normally, the indoor thermistor might have a problem, resulting in false detection. Check both the indoor coil thermistor and the room temperature thermistor, and replace faulty thermistor(s), if any. Start (Do not start the operation again without repair to prevent hazards.) Indoor unit does **OPERATION INDICATOR** Indoor unit operates. Indoor unit operates. not receive the Outdoor unit does lamp on the indoor unit is Outdoor unit does signal from renot operate. blinking ON and OFF. not operate normally. mote controller. *1 "Test Run operation" means the operation within 30 minutes after the emergency operation switch is pressed. Indoor unit does Outdoor unit Outdoor unit Indoor unit Unit does not operates only does not operates, when not operate, when operate nor-If blinking of OPERATION INDIin Test Run operate even the emergency the emergency mal operation CATOR lamp cannot be checked, operation. *1 in Test Run operation switch operation switch in COOL or is pressed. is pressed. it can be checked with failure operation. *1 HEAT mode. mode recall function. 1. Check indoor/out-Check room Refer to "How Refer to Refer to 10-6.® door connecting wire. 'Check of R.V. "Check of remote temperature to check (Check if the power is thermistor. inverter/comcoil". controller and supplied to the indoor Refer to 10-7 indoor electronic pressor" unit.) 'Test point control P.C. board" Refer to 10-6.© "Check diagram and of indoor P.C. board voltage". and indoor fan motor". [] Refer to outdoor unit service manual. Left lamp 3-time blink 6-time blink 7-time blink 14-time blink Blink on and 2-time blink 4-time blink 5-time blink off at 0.5-sec-Cause: Cause: Cause: Cause: Cause. Cause. or more ond intervals Indoor unit Indoor unit Indoor unit Outdoor unit Outdoor unit Outdoor unit Cause: Trouble Trouble of Trouble Outdoor Trouble of · Trouble of Outdoor unit Cause: Indoor/Outdoor of room indoor fan of indoor power systhermistor in outdoor con-· Other abtrol system normality temperature outdoor unit unit control tem abnorunit motor Indoor/Out- Miswiring or / indoor coil system mality trouble of thermistor door unit serial signal · Trouble of thermistors Refer to 10-Check room Refer to 10-Replace the Check "Flow Replace the Refer to Refer to 6. Thow to temperature 6.@"Check indoor elec-"How to "Check of inverter P.C. chart of the check misthermistor of indoor fan tronic control check outdoor therboard or detailed wiring and and indoor motor". P.C. board. inverter/com mistors". the outdoor outdoor unit coil thermisfailure mode serial signal pressor". electronic control P.C. error". tor. Refer to recall func-10-7. "Test board. tion.' Check point diagram and voltage" thermistors. Refer to "Test point diagram and voltage" in the service manual of indoor and outdoor unit.

10-4. TROUBLESHOOTING CHECK TABLE

Before taking measures, make sure that the symptom reappears for accurate troubleshooting. When the indoor unit has started operation and detected an abnormality of the following condition (the first detection after the power ON), the indoor fan motor turns OFF and OPERATION INDICATOR lamp blinks.

OPERATION INDICATOR

Lit

⇔ Blinking

○ Not lit

No.	Abnormal point	Operation indicator lamp	Symptom	Condition	Remedy
1	Miswiring or serial signal	Left lamp blinks. 0.5-second ON		The serial signal from the outdoor unit is not received for 6 minutes. The indoor unit is connected to a low-stand-by-power model after once connected to a non-low-standby-power model.	Refer to 10-6. "How to check miswiring and serial signal error". Refer to NOTE.
2	Indoor coil thermistor Room tem- perature thermistor	Left lamp blinks. 2-time blink		The indoor coil or the room temperature thermistor is short or open circuit.	Refer to the characteristics of indoor coil thermistor, and the room temperature thermistor (10-7.).
3	Indoor fan motor	Left lamp blinks. 3-time blink		The rotational frequency feedback signal is not emitted during the indoor fan operation.	Refer to 10-6. "Check of indoor fan motor".
4	Indoor con- trol system	Left lamp blinks. 4-time blink 2.5-second OFF		It cannot properly read data in the nonvolatile memory of the indoor electronic control P.C. board.	Replace the indoor electronic control P.C. board.
5	Outdoor power sys- tem	Left lamp blinks. 5-time blink	Indoor unit and outdoor unit do not operate.	It consecutively occurs 3 times that the compressor stops for overcurrent protection or start-up failure protection within 1 minute after start-up.	Refer to "How to check of inverter/compressor". Refer to outdoor unit service manual Check the stop valve.
6	Outdoor thermistors	Left lamp blinks. 6-time blink		The outdoor thermistors short or open circuit during the compressor operation.	Refer to "Check of outdoor thermistor". Refer to outdoor unit service manual.
7	Outdoor control sys- tem	Left lamp blinks. 7-time blink		It cannot properly read data in the nonvolatile memory of the inverter P.C. board or the outdoor electronic control P.C. board.	Replace the inverter P.C. board or the outdoor electronic control P.C. board. Refer to outdoor unit service manual.
8	Other ab- normality *2 on 10-3	Left lamp blinks. 14-time blink or more 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		An abnormality other than the above is detected. An abnormality of the indoor thermistors, the defrost thermistor or ambient temperature thermistor is detected.	Check the stop valve. Check the 4-way valve. Confirm the abnormality in detail using the failure mode recall function for outdoor unit. Refer to "TEST POINT DIAGRAM AND VOLTAGE" on the service manual of indoor and outdoor unit for the characteristics of the thermistors. (Do not start the operation again without repair to prevent hazards.)
9	Outdoor control sys- tem	Left lamp lights up ₩	Outdoor unit does not oper- ate	It cannot properly read data in the nonvolatile memory of the inverter P.C. board or the outdoor electronic control P.C. board.	Check the blinking pattern of the LED on the inverter P.C. board or the outdoor electronic control P.C. board.

NOTE: The indoor unit may have been connected to a non-low-standby-power model outdoor unit. To use a low-standby-power model, clear the error history by referring to "Deleting the memorized abnormal condition" described in 10-2.1. When the error history is being cleared, the connection information also will be initialized. The indoor unit will be compatible with a low-standby-power model after initialization. If the operation indicator lamp continues to blink as shown in No.1 after the procedure, refer to 10-6.

"How to check miswiring and serial error".

OPERATION INDICATOR





No.	Abnormal point	Operation indicator lamp	Symptom	Condition	Remedy
1	MXZ type Operation mode setting	×,00000,×,00000,×	indoor unit does	HEAT at the same time, the operation mode	Unify the operation mode. Refer to outdoor unit service manual.

10-5. TROUBLESHOOTING CRITERION OF MAIN PARTS

 MSZ-EF18VEW
 MSZ-EF22VEW
 MSZ-EF25VEW
 MSZ-EF35VEW
 MSZ-EF42VEW
 MSZ-EF50VEW

 MSZ-EF18VEB
 MSZ-EF22VEB
 MSZ-EF25VEB
 MSZ-EF35VEB
 MSZ-EF42VEB
 MSZ-EF50VEB

 MSZ-EF18VES
 MSZ-EF22VES
 MSZ-EF25VES
 MSZ-EF35VES
 MSZ-EF42VES
 MSZ-EF50VES

 MSZ-EF18VE2B
 MSZ-EF22VE2B
 MSZ-EF25VE2B
 MSZ-EF35VE2B
 MSZ-EF42VE2B
 MSZ-EF50VE2B

 MSZ-EF18VE2S
 MSZ-EF22VE2S
 MSZ-EF25VE2S
 MSZ-EF35VE2S
 MSZ-EF42VE2S
 MSZ-EF50VE2S

 MSZ-EF18VE3B
 MSZ-EF22VE3B
 MSZ-EF25VE3B
 MSZ-EF35VE3B
 MSZ-EF42VE3B
 MSZ-EF50VE3B

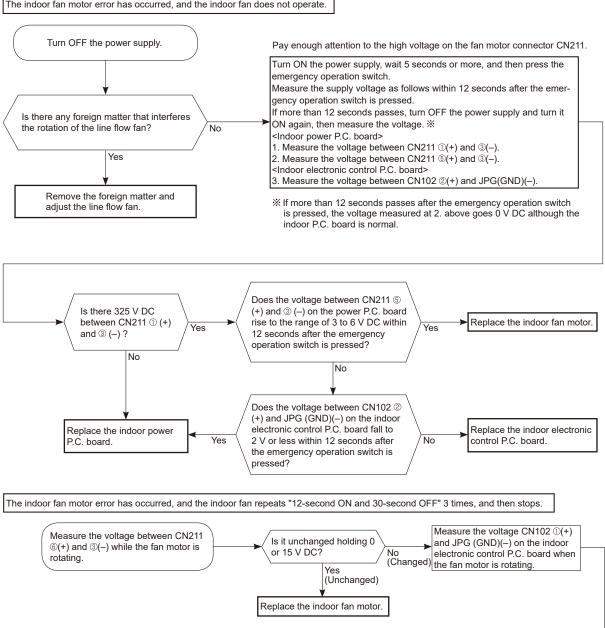
 MSZ-EF18VE3S
 MSZ-EF22VE3S
 MSZ-EF25VE3S
 MSZ-EF35VE3S
 MSZ-EF42VE3B
 MSZ-EF50VE3B

Part name	Check m	Figure	
Room temperature thermistor (RT11)	Measure the resistance with a te		
Indoor coil thermistor (RT12, RT13)	Refer to 10-7. "Test point diagrar P.C. board", for the chart of therr	onic control	
Indoor fan motor (MF)	Check 10-6. (a) "Check of indoor fan motor".		
(4.00)	Measure the resistance between (Temperature: 10 - 30°C)	BLK S	
Vane motor (MV)	Color of the lead wire RED - BLK	Normal 232 - 268 Ω	BLK RED BLK BLK

10-6. TROUBLESHOOTING FLOW

A Check of indoor fan motor

The indoor fan motor error has occurred, and the indoor fan does not operate.



Is it unchanged holding 0

or 5 V DC?

(Unchanged)

Replace the indoor elec-

tronic control P.C. board.

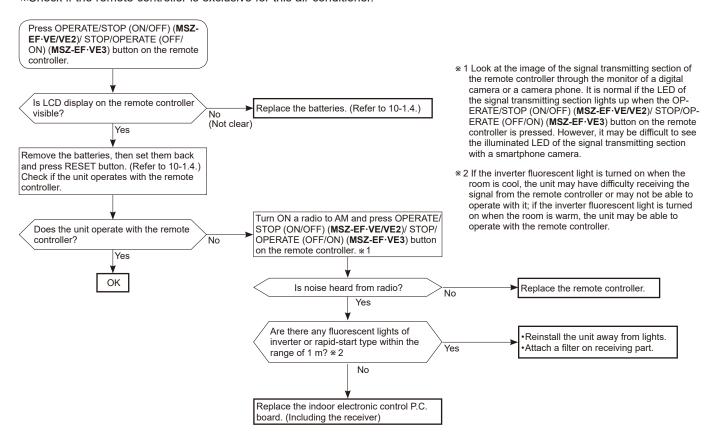
(Changed)

Replace the indoor power P.C.

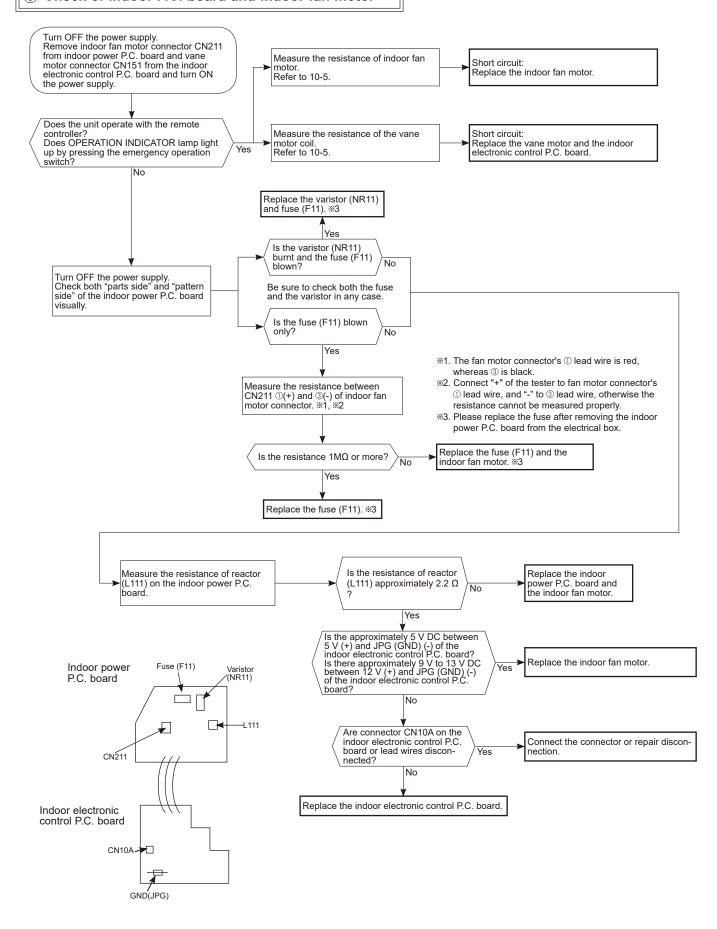
board.

B) Check of remote controller and indoor electronic control P.C. board

*Check if the remote controller is exclusive for this air conditioner.

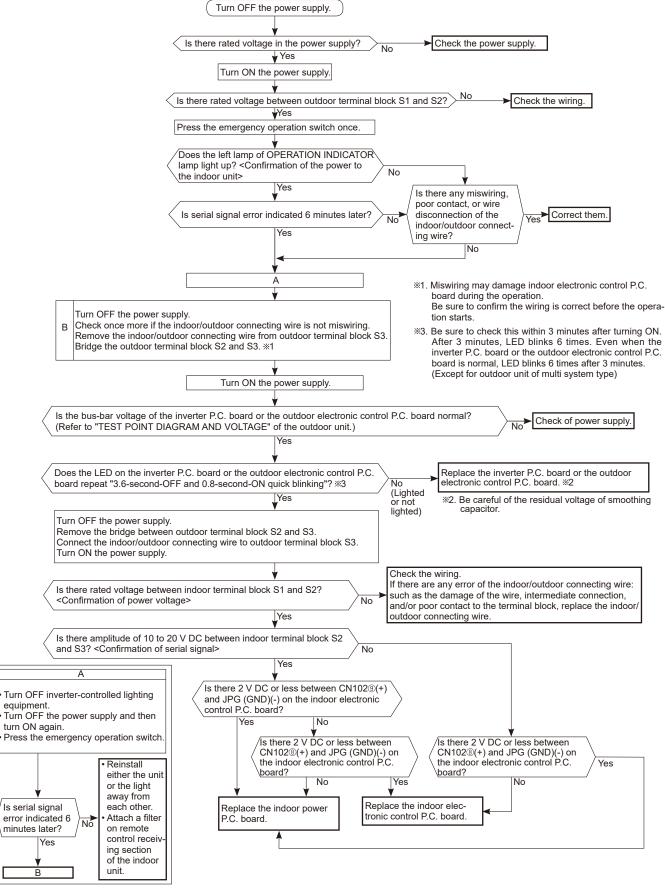


© Check of indoor P.C. board and indoor fan motor

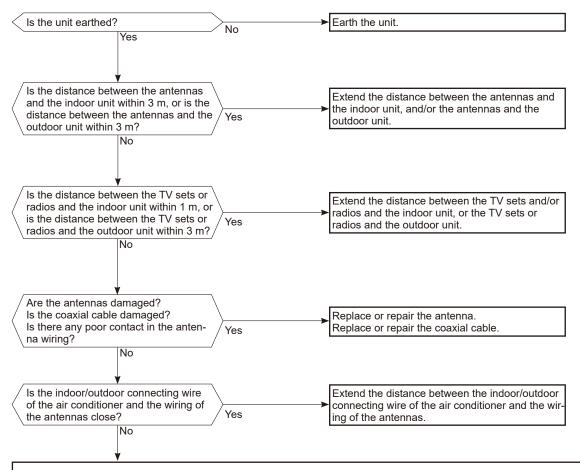


D How to check miswiring and serial signal error **MUZ-EF Type** Turn the main power supply Is there rated voltage in the power supply? Check the power supply. ¥ Yes Check for incorrect indoor-outdoor connecting wiring. Was the indoor unit ever connected to the Multi (MXZ) series and operated No Yes (turned on)? The connection information to the Multi series is stored in the indoor unit. Refer to "Deleting the memorized abnormal condition" described in 11-2.1 to clear the error history. When the error history is being cleared, the con-nection information also will be initialized. The indoor unit will be compatible with a low-standby-power model after initialization. Turn the main power supply ON. Check for miswiring, broken wires, and loose wire connection between the main power Is there rated voltage between outdoor terminal block S1 and S2? supply and outdoor terminal block S1 and between the main power supply and outdoor terminal block S2 Wait for 2 or more minutes after the main power supply is turned on Touch S2 and S3 with tester probes and start the emergency operation No When the emergency operation starts, does the rated voltage occur for 2 seconds between indoor terminal block S2 and S3? Turn the main power supply Does the indoor OPERATION No INDICATOR lamp (left) blink No Turn the main power supply Does the outdoor LED light up? continuously 6 minutes after the ON. emergency operation starts? Yes Confirm that the thermostat is OFF Wait for 2 or more minutes after the main power supand wiring is not loose. ply is turned ON. Touch CN202 ® and JPG with tester probes and start the emergency operation. Does the outdoor LED blink 6 ➤ Replace the outdoor inverter P.C. board. ※1 During the emergency operation, times? does DC (2V or more) occur for 2 No Yes seconds between CN202 (5) and JPG on the indoor electronic control Does DC (6V or more) occur P.C. board? Replace the outdoor inverter P.C. board. *1 between indoor terminal block S2 and S3? Yes Replace the indoor power P.C indoor electronic Turn the main power supply OFF. board. control P.C. board Electric charge may remain immediately Replace the indoor power P.C. after the main power supply is turned OFF. board. Perform the procedure after 3 minutes. Turn the main power supply ON. Turn OFF inverter-controlled lighting Start the emergency operation. equipment Turn OFF the power supply and then turn ON again. Does the indoor OPERATION Press the emergency operation switch INDICATOR lamp (left) blink ➤ Repair completed. continuously 6 minutes after the Reinstall emergency operation starts? either the unit Yes or the light away from Does DC (20V or more) occur Is serial signal each other. between indoor terminal block S2 ➤ Replace the outdoor inverter P.C. board. ※1 error indicated 6 Attach a filter and S3? on remote minutes later? control receiv ing section Replace the indoor electronic of the indoor unit. control P.C. board. В

MXZ Type



E Electromagnetic noise enters into TV sets or radios

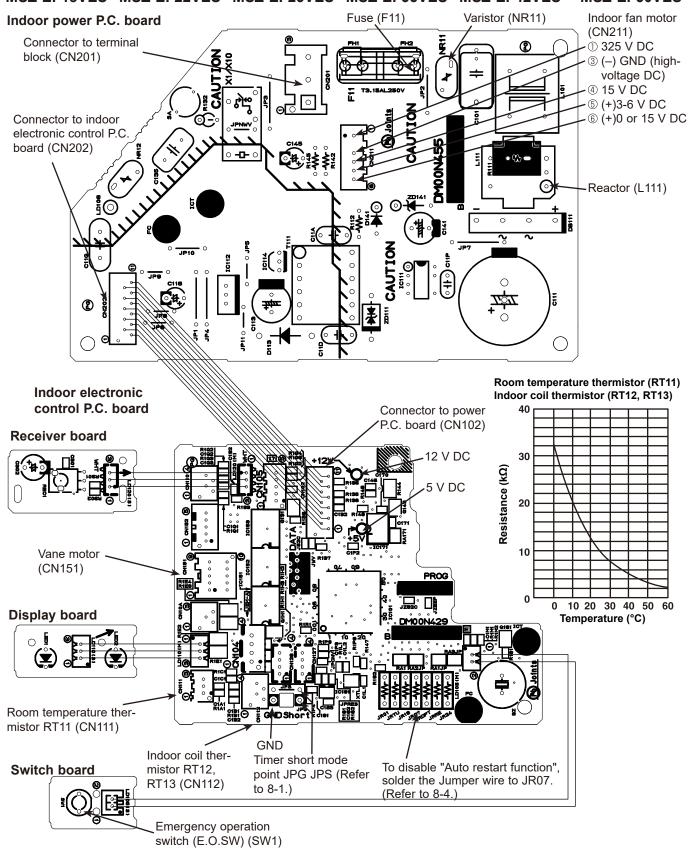


Even if all of the above conditions are fulfilled, the electromagnetic noise may enter, depending on the electric field strength or the installation condition (combination of specific conditions such as antennas or wiring). Check the following before asking for service.

- 1. Devices affected by the electromagnetic noise
 - TV sets, radios (FM/AM broadcast, shortwave)
- 2. Channel, frequency, broadcast station affected by the electromagnetic noise
- 3. Channel, frequency, broadcast station unaffected by the electromagnetic noise
- 4. Layout of:
- indoor/outdoor unit of the air conditioner, indoor/outdoor wiring, earth wire, antennas, wiring from antennas, receiver
- 5. Electric field intensity of the broadcast station affected by the electromagnetic noise
- 6. Presence or absence of amplifier such as booster
- 7. Operation condition of air conditioner when the electromagnetic noise enters in
 - Turn OFF the power supply once, and then turn ON the power supply. In this situation, check for the electromagnetic noise.
 - 2) Within 3 minutes after turning ON the power supply, press OPERATE/STOP (ON/OFF) (MSZ-EF-VE/VE2)/ STOP/ OPERATE (OFF/ON) (MSZ-EF-VE3) button on the remote controller for power ON, and check for the electromagnetic noise.
 - 3) After a short time (3 minutes later after turning ON), the outdoor unit starts running. During operation, check for the electromagnetic noise.
 - 4) Press OPERATE/STOP (ON/OFF) (MSZ-EF·VE/VE2)/ STOP/OPERATE (OFF/ON) (MSZ-EF·VE3) button on the remote controller for power OFF, when the outdoor unit stops but the indoor/outdoor communication still runs on. In this situation, check for the electromagnetic noise.

10-7. TEST POINT DIAGRAM AND VOLTAGE

Indoor power P.C. board, Indoor electronic control P.C. board, Receiver board, Display board, Switch board MSZ-EF18VEW MSZ-EF22VEW MSZ-EF25VEW MSZ-EF35VEW MSZ-EF42VEW MSZ-EF50VEW MSZ-EF18VEB MSZ-EF22VEB MSZ-EF25VEB MSZ-EF35VEB MSZ-EF42VEB MSZ-EF50VEB MSZ-EF18VES MSZ-EF22VES MSZ-EF25VES MSZ-EF35VES MSZ-EF42VES MSZ-EF50VES



MSZ-EF18VE2W MSZ-EF22VE2W MSZ-EF25VE2W MSZ-EF35VE2W MSZ-EF42VE2W MSZ-EF50VE2W MSZ-EF18VE2B MSZ-EF22VE2B MSZ-EF25VE2B MSZ-EF35VE2B MSZ-EF42VE2B MSZ-EF50VE2B MSZ-EF18VE2S MSZ-EF22VE2S MSZ-EF25VE2S MSZ-EF35VE2S MSZ-EF42VE2S MSZ-EF50VE2S MSZ-EF18VE3W MSZ-EF22VE3W MSZ-EF25VE3W MSZ-EF35VE3W MSZ-EF42VE3W MSZ-EF50VE3W MSZ-EF18VE3B MSZ-EF22VE3B MSZ-EF35VE3B MSZ-EF25VE3B MSZ-EF42VE3B MSZ-EF50VE3B MSZ-EF18VE3S MSZ-EF22VE3S MSZ-EF35VE3S MSZ-EF50VE3S MSZ-EF25VE3S MSZ-EF42VE3S Fuse (F11) Varistor (NR11) Indoor fan motor Indoor power P.C. board (CN211) Connector to terminal ① 325 V DC block (CN201) ③ (-) GND (highvoltage DC) 4 15 V DC ⑤ (+)3-6 V DC ⑥ (+)0 or 15 V DC Connector to indoor electronic control P.C board (CN202) Reactor (L111) 2 Room temperature thermistor (RT11) Indoor electronic Indoor coil thermistor (RT12, RT13) control P.C. board Connector to power P.C. board (CN102) Receiver board 30 12 V DC Resistance (kΩ) 5 V DC 20 10 Vane motor (6) (CN151) JZ52C 10 20 30 40 50 Display board Temperature (°C) DW00N607 Room temperature thermistor RT11 (CN111) **GND** Indoor coil ther-Timer short mode To disable "Auto restart function", Switch board mistor RT12, point JPG JPS (Refer cut the Jumper wire to JR77. RT13 (CN112) to 8-1.) (Refer to 8-4.)

Emergency operation switch (E.O.SW) (SW1)

11

DISASSEMBLY INSTRUCTIONS

<Detaching method of the terminal with locking mechanism>

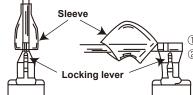
The terminal which has the locking mechanism can be detached as shown below.

There are 2 types of terminals with locking mechanisms.

The terminal without locking mechanism can be detached by pulling it out.

Check the shape of the terminal before detaching.

(1) Slide the sleeve and check if there is a locking lever or not.



- ①Slide the sleeve.
- ②Pull the terminal while pushing the locking → lever.
- (2) The terminal with this connector shown below has the locking mechanism.



①Hold the sleeve, and pull out the terminal slowly.

Connector

 MSZ-EF18VEW
 MSZ-EF22VEW
 MSZ-EF25VEW
 MSZ-EF35VEW
 MSZ-EF42VEW
 MSZ-EF50VEW

 MSZ-EF18VEB
 MSZ-EF22VEB
 MSZ-EF25VEB
 MSZ-EF35VEB
 MSZ-EF42VEB
 MSZ-EF50VEB

 MSZ-EF18VES
 MSZ-EF22VES
 MSZ-EF25VES
 MSZ-EF35VES
 MSZ-EF42VES
 MSZ-EF50VES

 MSZ-EF18VE2B
 MSZ-EF22VE2B
 MSZ-EF25VE2B
 MSZ-EF35VE2B
 MSZ-EF42VE2B
 MSZ-EF50VE2B

 MSZ-EF18VE3S
 MSZ-EF22VE3B
 MSZ-EF25VE3B
 MSZ-EF35VE3B
 MSZ-EF42VE3B
 MSZ-EF50VE3B

 MSZ-EF18VE3S
 MSZ-EF22VE3B
 MSZ-EF25VE3B
 MSZ-EF35VE3B
 MSZ-EF42VE3B
 MSZ-EF50VE3B

 MSZ-EF18VE3S
 MSZ-EF22VE3S
 MSZ-EF25VE3S
 MSZ-EF35VE3S
 MSZ-EF42VE3B
 MSZ-EF50VE3B

————: Indicates the visible parts in the photos/figures.
-----: Indicates the invisible parts in the photos/figures.

NOTE: Turn OFF the power supply before disassembly.

OPERATING PROCEDURE

1. Removing the panel

- (1) Remove the horizontal vanes.
- (2) Remove the screw caps of the panel. Remove the screws of the panel.
- (3) Unhook the lower part (A) of the panel.
- (4) First, hold the lower part of the right end of the panel, and hold the lower part of the left end of the panel.
- (5) Pull the panel slightly toward you, and then remove the panel by pushing it upward.

Photo 1 Photo: MSZ-EF•VES Front panel Screws of the panel Photo: MSZ-EF•VE2B A Front panel Photo: MSZ-EF•VE2B A Front panel A Front panel

OPERATING PROCEDURE

2. Remove the indoor electrical box

- (1) Remove the panel (Refer to section 1.) and the corner box right.
- (2) Remove the screw of the V.A. clamp. Remove the V.A. clamp and the indoor/outdoor connecting wire.
- (3) Remove the earth wire connected to the indoor heat exchanger from the electrical box.
- (4) Remove the screw of the electrical cover and remove the electrical cover.
- (5) Disconnect following connectors:

 Indoor electronic control P.C. board>
 CN151 (Vane motor)
 Indoor power P.C. board>
 CN211 (Indoor fan motor)
- (6) Remove the screw fixing the electrical box, then the upper catch of the electrical box, and pull out the electrical box.

Removing the indoor power P.C. board, the switch board, the display board, the receiver board and the indoor electronic control P.C. board

- Remove the panel (Refer to section 1.) and the corner box right.
- (2) Remove the screw of the V.A. clamp. Remove the V.A. clamp and the indoor/outdoor connecting wire.
- (3) Remove the indoor electrical box (Refer to section 2.).
- (4) Remove the earth wire connected to the electrical box from the indoor power P.C. board.
- (5) Disconnect the following connectors: <Indoor electronic power P.C. board> CN201 (Terminal block)
 - CN202 (To the indoor electronic control P.C. board)
- (6) Remove the indoor power P.C. board.
- (7) Disconnect the following connectors: <Indoor electronic control P.C. board> CN111 (Room temperature thermistor) CN112 (Indoor coil thermistor)
- (8) Unhook the catches of the display P.C. board holder from the nozzle and the electrical box (right side).
- (9) Open the rear cover of the display P.C. board holder and remove the switch board, the display board and the receiver board.

Remove the indoor electronic control P.C. board.

PHOTOS/FIGURES

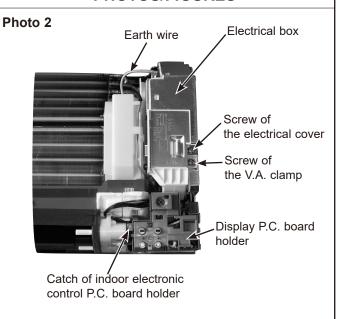
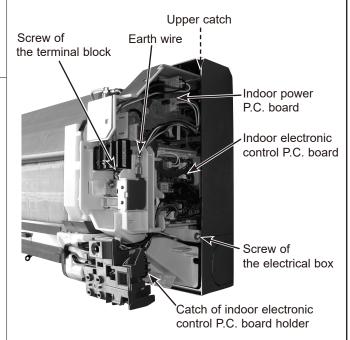


Photo 3



OPERATING PROCEDURE

4. Removing the nozzle assembly

- (1) Remove the panel (Refer to section 1.) and the corner box right.
- (2) Remove the indoor/outdoor connecting wire (Refer to section 2.).
- (3) Remove the electrical cover (Refer to section 2.).
- (4) Disconnect the following connector: <Indoor electronic control P.C. board> CN151 (Vane motor)
- (5) Remove the display P.C. board holder.
- (6) Pull out the drain hose from the nozzle assembly and remove the nozzle assembly.
- (7) Remove the vane motors (Refer to section 5.).

5. Removing the horizontal vane motor

- (1) Remove the nozzle assembly (Refer to section 4.).
- (2) Remove the screws of the vane motor unit cover, and pull out the vane motor unit
- (3) Remove the screws of the vane motor unit.
- (4) Disconnect the connector from the vane motor.
- (5) Remove the vane motor from the vane motor unit.

PHOTOS/FIGURES

Photo 4



Screws of the vane motor unit cover

Screws of the vane motor unit

OPERATING PROCEDURE

6. Removing the indoor fan motor, the indoor coil thermistor and the line flow fan

- (1) Remove the panel (Refer to section 1.) and the corner box right.
- (2) Remove the indoor electronic control P.C. board holder, the electrical box and the nozzle assembly.
- (3) Remove the screws fixing the motor bed.
- (4) Release the hooks of the water cut and remove the water cut.
- (5) Loosen the screw fixing the line flow fan.
- (6) Remove the motor bed together with the indoor fan motor and the motor band.
- (7) Release the hooks of the motor band and remove the motor band. Pull out the indoor fan motor.
- (8) Remove the indoor coil thermistor from the heat exchanger.
- * Install the indoor coil thermistor in its former position when assembling it (Photo 5.).
- (9) Remove the screws fixing the left side and the upper right side of the heat exchanger (Photo 7, Photo 8).
- (10) Lift the heat exchanger, and pull out the line flow fan to the lower-left.
- *When attaching the line flow fan, screw the line flow fan so 4 mm gap is provided between the right end of the line flow fan and the right wall of the air passage of the box (Figure 1).

Figure 1

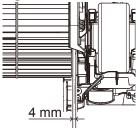
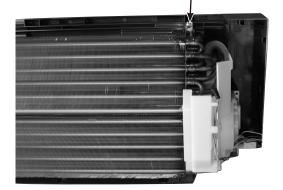


Photo 8

Screw of the upper right side of the heat exchanger

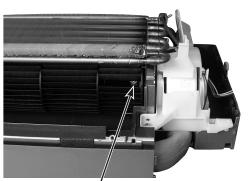


PHOTOS/FIGURES

Photo 5 Lead wire of the indoor coil thermistor Water cut

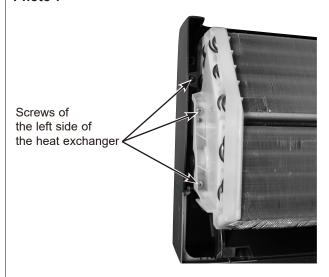
Screws of the motor bed

Photo 6



Screw of the line flow fan

Photo 7



Fixing the indoor coil thermistor

* There are 2 forms of parts for fixing the indoor coil thermistor.

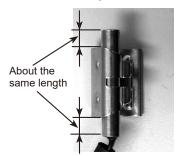
Clip shape



Holder shape



When fixing the indoor coil thermistor to the clip-shape/holder-shape part, the lead wire should point down.



Position and procedure for mounting the clip-shape part

Set the indoor coil thermistor in the center of the clip-shape part.



2. Check the (marked) mounting position.



3. Mount the clip-shape part.



NOTE:

- Take care to avoid loss and accidental falling of the clip-shape part inside the unit.
- Mount the clip-shape part on the marked position.
- Do not pull the lead wire when removing the indoor coil thermistor.

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